

College Park Neighborhood Survey Report

**Presented to the College Park Neighborhood
June 24, 2013**

**Presented to the Lake Worth City Commission
July 16, 2013**

The College Park Neighborhood Association Board of Directors presents this Summary and Analysis Report on the neighborhood wide survey conducted over a 10 week period from February to April 2013. The survey was available online and postcards announcing the survey and where to find it were sent via US Mail to 955 households in the College Park neighborhood. The survey was also announced and a link to the survey was provided on the College Park website and the College Park Facebook page.

The Association spent \$427.80 for the postcards and the postage and paid \$75.00 for the online survey from Survey Monkey. Members of the Board of Directors worked together to design the survey and compose the questions. A special Thank You to Director Mike Russell for his expert assistance in setting up the survey online and for seamlessly incorporating all the input from all the board members. Secretary Kim McEvers did an outstanding job working with the printer to bring this project in on time and under budget.

The survey was designed to determine what matters most to our Neighbors in College Park and to assist the Board with setting priorities for the Association. Special care was taken to include as many opportunities for neighbor's comments as possible. All of those comments as well as the answers to each of the questions are included in this report.

Four separate sections of the survey asked questions related to Demographics, the College Park Neighborhood, the City of Lake Worth and PBSO services, and finally the Neighborhood Association. All personal information including names, home addresses, email addresses and phone numbers have been withheld from this public report.

We are very pleased to report that of the 955 households notified by mail, better than 13% of our neighbors took the time to share their thoughts and complete the survey. The entire College Park Neighborhood Association Board of Directors, wishes to sincerely thank those neighbors and welcomes all those new members of our Association who joined as a result of the survey.

Summaries of the responses of the four sections of the survey are included in this report and precede the actual questions and illustrative charts. Preliminary Board Analysis of the responses received follows at the end of each section. The Board's opinion of our neighbors' opinions are just the starting part in deciding how we all may benefit from this information. The final decisions are, as always, subject to consensus by the College Park Neighbors, at whose pleasure and direction we serve. We hope you find this report informative and useful.

Thank You

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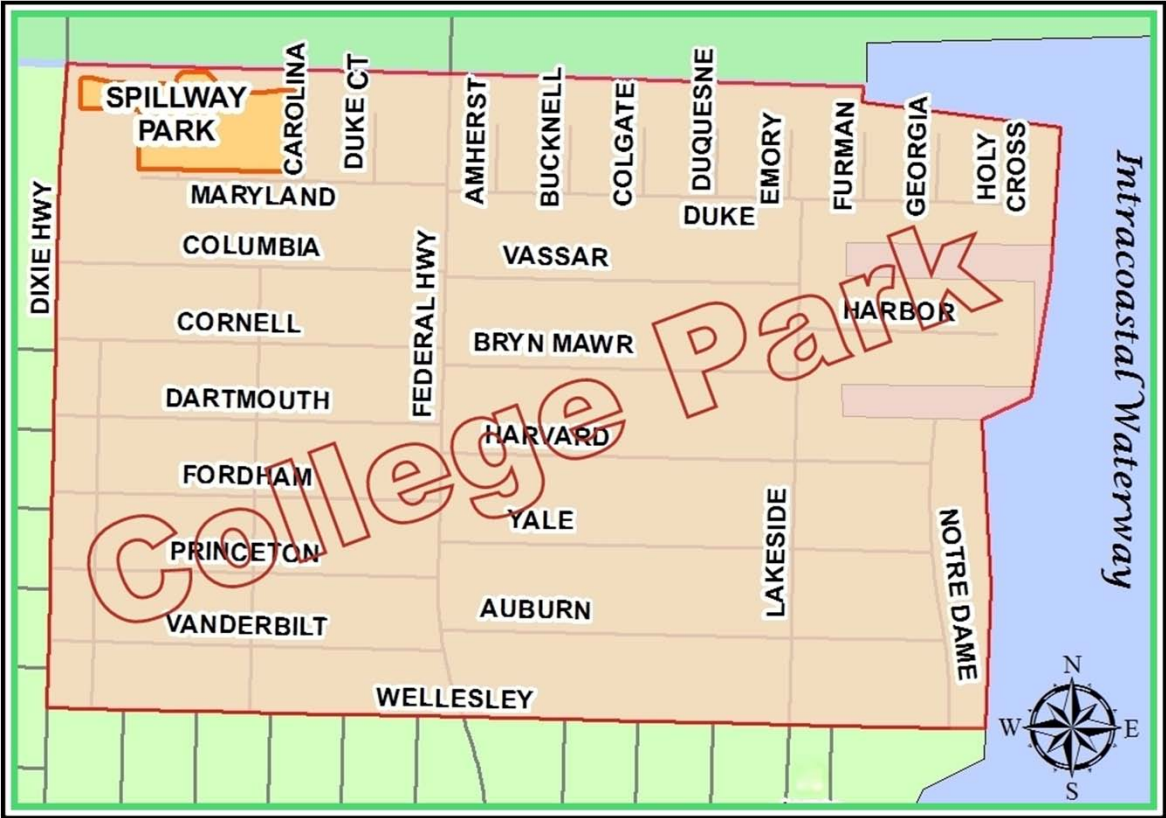
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Section One ~ College Park Demographics

Questions 1 through 5



Section One ~ Summary

Questions 1 through 5

Question 1 - Of the 143 respondents, 84.6% live in College Park. Five of those responding own a home in the neighborhood, but do not live here. Seventeen respondents to the survey neither live in College Park nor own property here. They were directed to the last section of the survey and were invited to join our email distribution list.

Question 2 - Of the 121 respondents, 94.2% own the home they live in and 5.8% either rent or lease their home.

Question 3 - Of the 122 respondents, Eight households, (6.6%) have lived in College Park for less than one year. Fifty-two households, (42.7%) have lived here from 1 - 10 years. Fifty-one households (59.9%) have lived here for more than ten years up to thirty years or longer.

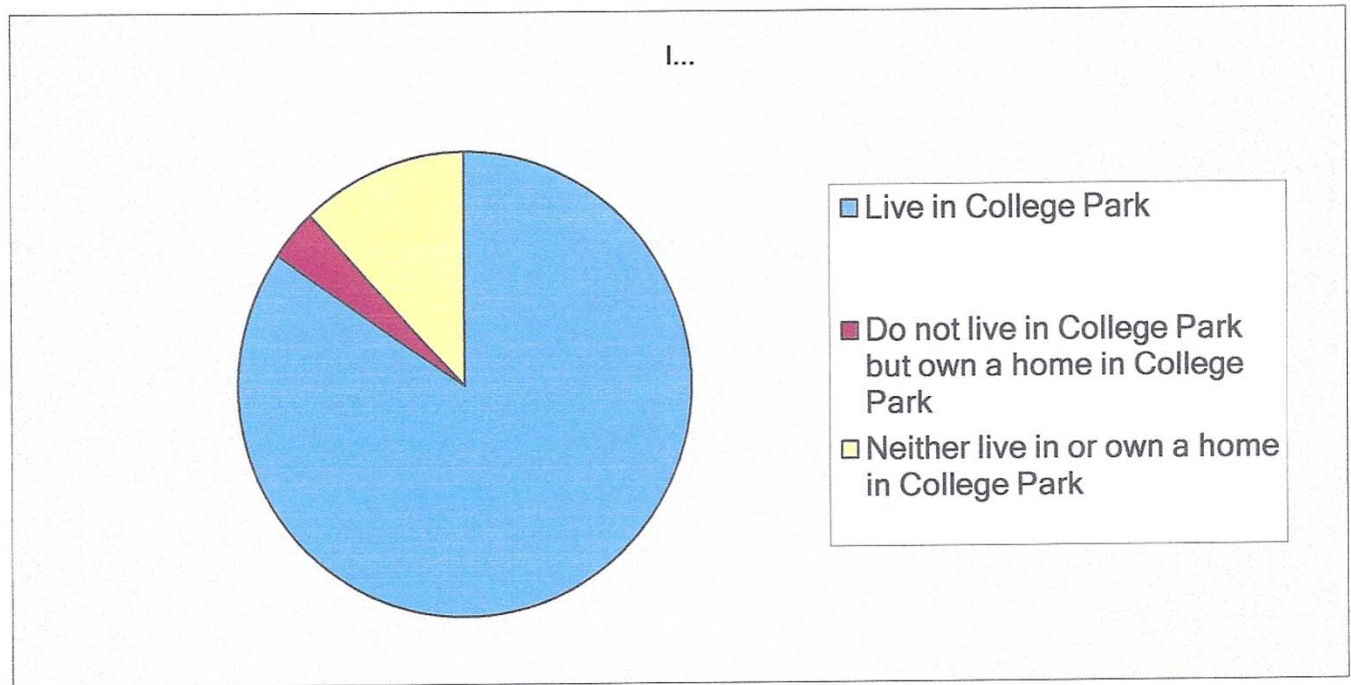
Question 4 - Of the 117 respondents, 21.4 % of the households have family members 17 years or younger; 62.5% have family members from age 18 – 54; and 56.5% of the households have members 55 years and older. Based on the respondents to this survey, the average number of people per household is 2.14.

Question 5 - Of the 115 respondents, 73% own a pet.

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

I...

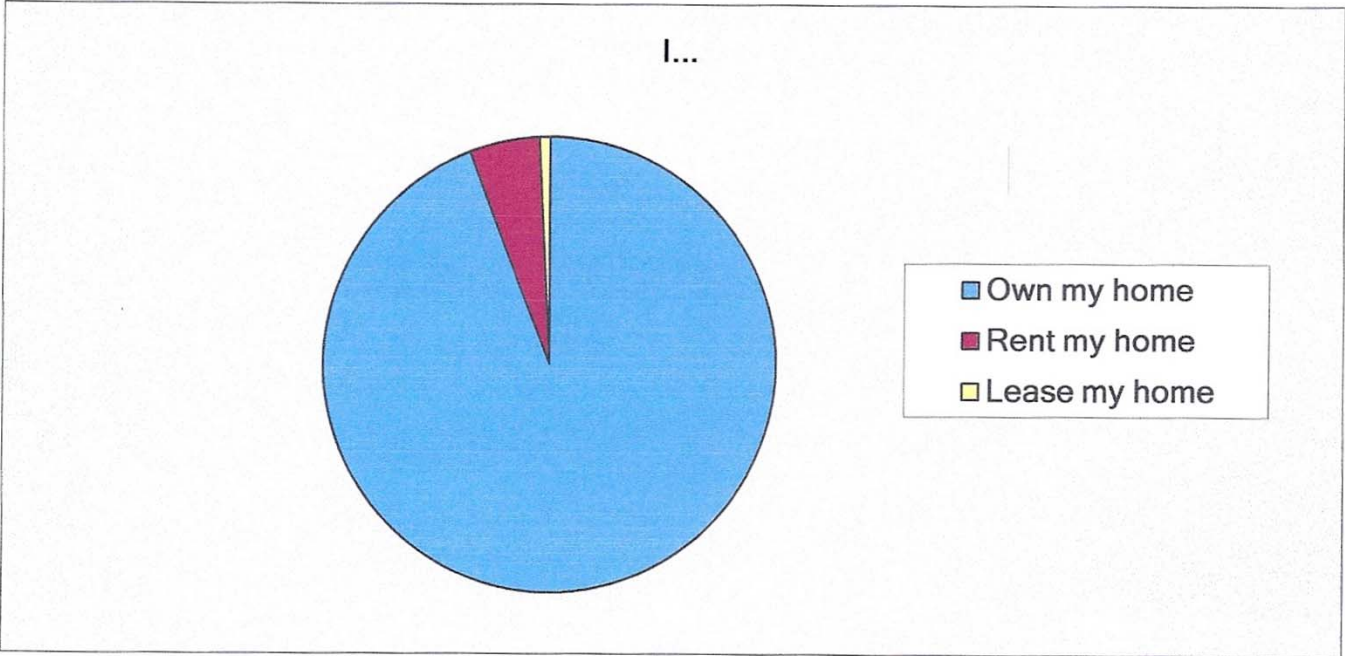
Answer Options	Response Percent	Response Count
Live in College Park	84.6%	121
Do not live in College Park but own a home in College Park	3.5%	5
Neither live in or own a home in College Park	11.9%	17
<i>answered question</i>		143
<i>skipped question</i>		6



College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

I...

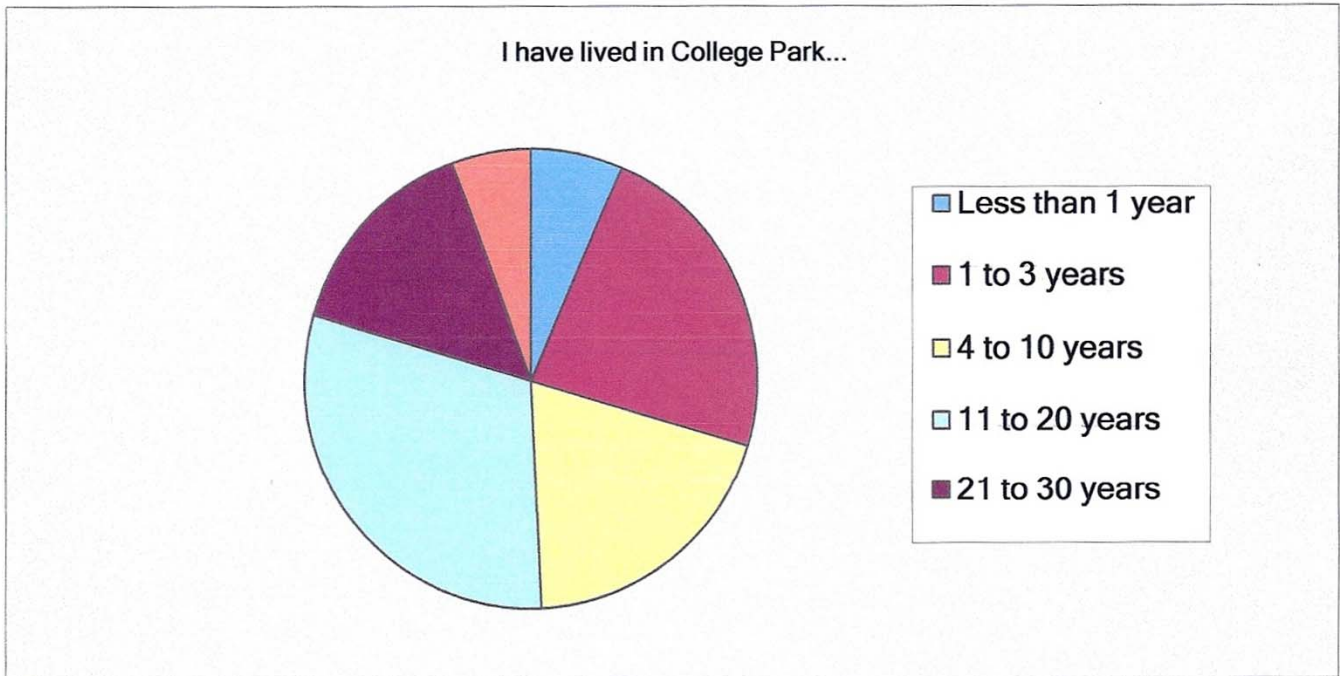
Answer Options	Response Percent	Response Count
Own my home	94.2%	114
Rent my home	5.0%	6
Lease my home	0.8%	1
<i>answered question</i>		121
<i>skipped question</i>		28



College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

I have lived in College Park...

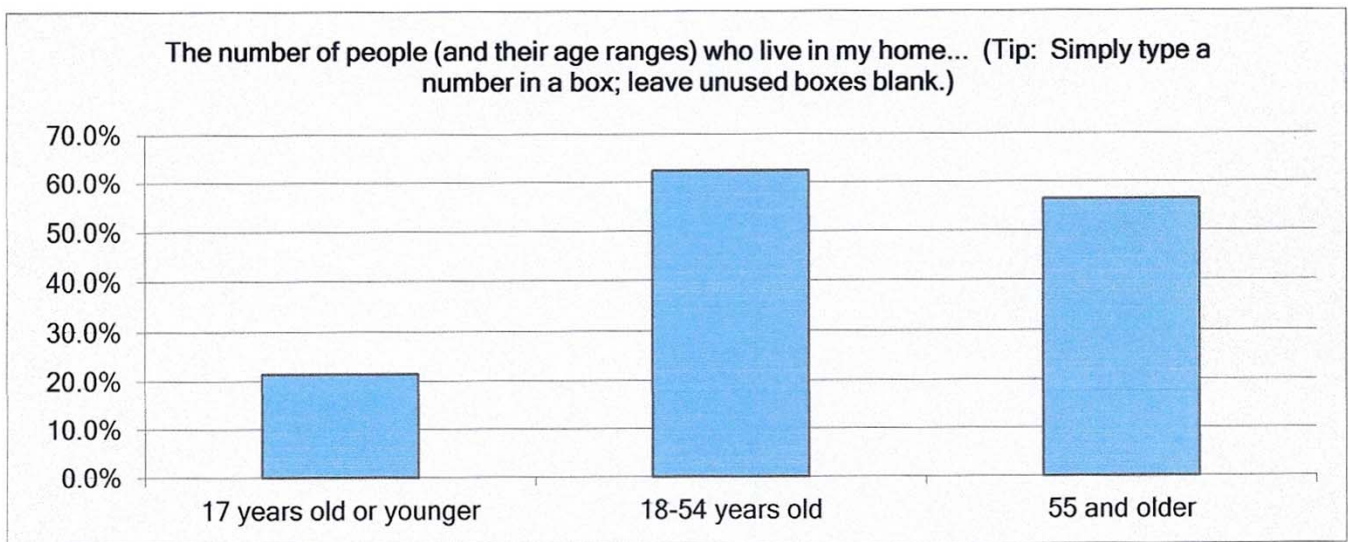
Answer Options	Response Percent	Response Count
Less than 1 year	6.6%	8
1 to 3 years	23.0%	28
4 to 10 years	19.7%	24
11 to 20 years	30.3%	37
21 to 30 years	14.8%	18
More than 30 years	5.7%	7
<i>answered question</i>		122
<i>skipped question</i>		27



College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

The number of people (and their age ranges) who live in my home... (Tip: Simply type a number in a box; leave unused boxes blank.)

Answer Options	Response Percent	Response Count
17 years old or younger	21.4%	25
18-54 years old	62.4%	73
55 and older	56.4%	66
	<i>answered question</i>	117
	<i>skipped question</i>	32



Number	Response Date	17 years old or younger	18-54 years old	55 and older
1	4/28/2013			1
2	4/28/2013		2	
3	4/28/2013			2
4	4/28/2013	1	1	
5	4/28/2013	1	2	
6	4/27/2013			3
7	4/27/2013			3
8	4/26/2013		2	2
9	4/26/2013			1
10	4/21/2013	2	2	
11	4/21/2013		2	
12	4/21/2013		2	
13	4/20/2013			2
14	4/20/2013	2	2	
15	4/19/2013			2
16	4/18/2013			3
17	4/18/2013	2	2	
18	4/18/2013	2	2	0
19	4/18/2013	1	2	
20	4/18/2013		2	
21	4/18/2013			2
22	4/18/2013			2
23	4/18/2013		1	1
24	4/18/2013		2	
25	4/18/2013	1	2	1
26	4/15/2013		1	1
27	4/13/2013			2
28	4/12/2013		2	
29	4/9/2013	2	2	
30	4/8/2013			2
31	4/5/2013			1
32	4/4/2013		2	
33	4/3/2013			1
34	4/3/2013		1	1
35	4/3/2013		1	
36	4/2/2013			1
37	3/31/2013		1	3
38	3/29/2013		2	
39	3/28/2013			2
40	3/28/2013	2		2
41	3/27/2013			1
42	3/26/2013			2
43	3/26/2013		1	1
44	3/25/2013			2
45	3/24/2013		2	
46	3/24/2013			1
47	3/23/2013	1	2	
48	3/23/2013			1
49	3/23/2013		1	
50	3/22/2013		2	

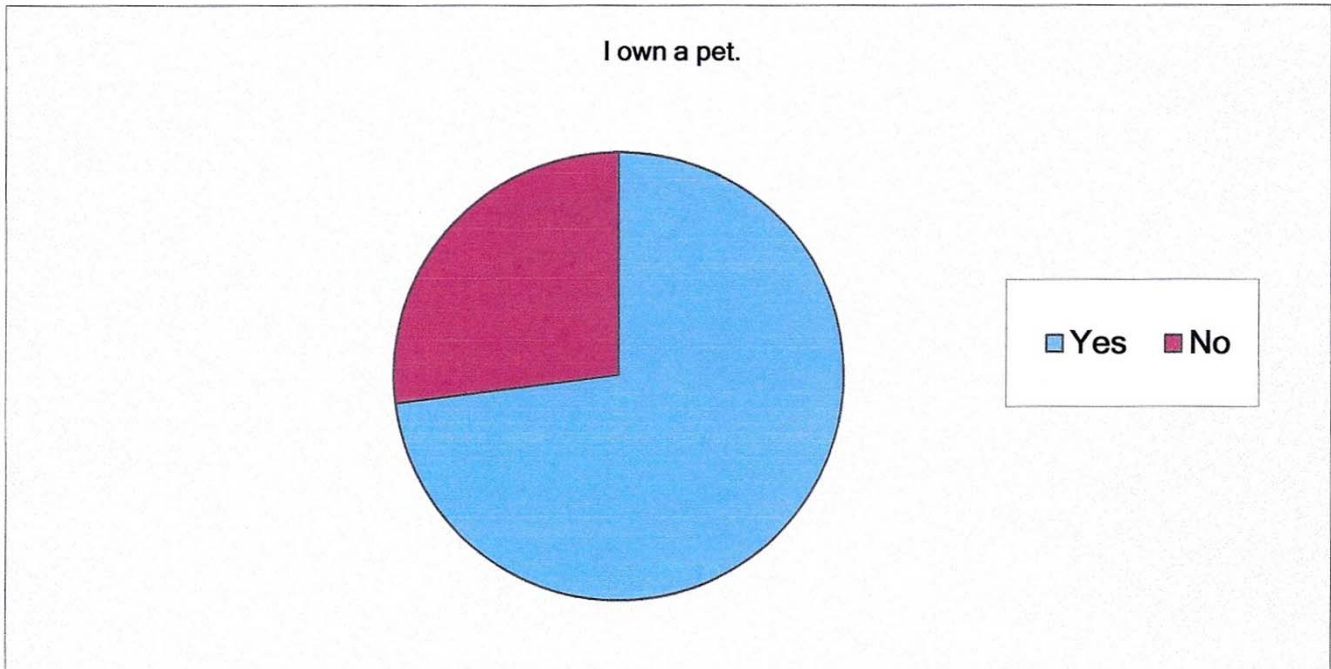
51	3/22/2013		3	
52	3/22/2013		1	
53	3/22/2013	1	2	
54	3/22/2013		3	
55	3/21/2013		2	
56	3/21/2013		2	
57	3/21/2013			2
58	3/21/2013		2	
59	3/21/2013		1	
60	3/21/2013	0	2	0
61	3/20/2013			2
62	3/20/2013			1
63	3/20/2013	0	0	2
64	3/20/2013	1	2	
65	3/19/2013		3	
66	3/19/2013	0	0	2
67	3/19/2013			1
68	3/18/2013			2
69	3/18/2013		3	
70	3/18/2013	2	2	
71	3/18/2013	0	2	1
72	3/17/2013	1	1	
73	3/17/2013	1	2	
74	3/17/2013		1	1
75	3/16/2013	0	0	1
76	3/16/2013	0	2	0
77	3/16/2013			2
78	3/16/2013		2	
79	3/16/2013			1
80	3/16/2013		1	1
81	3/16/2013			1
82	3/16/2013			2
83	3/16/2013			2
84	3/16/2013			1
85	3/16/2013			2
86	3/15/2013		2	
87	3/15/2013			2
88	3/15/2013		2	1
89	3/15/2013			1
90	3/15/2013		1	1
91	3/15/2013		1	1
92	3/15/2013		2	
93	3/15/2013		2	1
94	3/14/2013		1	
95	3/14/2013		2	
96	3/14/2013		1	1
97	3/14/2013			1
98	3/14/2013			2
99	3/14/2013		1	
100	3/14/2013			2
101	3/14/2013			1
102	3/14/2013	2	2	1

103	3/14/2013		2	
104	3/14/2013		2	
105	3/14/2013			2
106	3/14/2013			2
107	3/14/2013		1	
108	3/14/2013		1	
109	3/12/2013		2	
110	3/1/2013	1	2	
111	2/27/2013		2	
112	2/26/2013		4	
113	2/25/2013		1	
114	2/25/2013	2	2	
115	2/25/2013			2
116	2/24/2013		2	
117	2/24/2013			1
		28	125	98

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

I own a pet.

Answer Options	Response Percent	Response Count
Yes	73.0%	84
No	27.0%	31
<i>answered question</i>		115
<i>skipped question</i>		34



Section One ~ Analysis

Questions 1 through 5

Based on the responses received in this survey, College Park has an extraordinarily high percentage of owner occupied homes (94%) with Residents who have lived here for a very long time. The stability represented by these statistics indicates a strong sense of Community and high regard for the historical aspects of the College Park neighborhood.

A complete history of the College Park Neighborhood, established in 1924, along with the College Park Design Guidelines and Community Master Plan, completed in 1999 and the College Park neighborhood designation on the National Register of Historic Places are available on the College Park website. www.collegeparklakeworth.com

The age demographics are divided among young adults (125 people in 73 households) and seniors (98 people in 66 households). Twenty-eight children, 17 and under, are part of 25 households. College Park is clearly a family friendly neighborhood with deep roots in the Community. Family pets are an important part of our families' lives and it's interesting that only a few comments appear later in the survey with concerns about irresponsible dog owners who fail to clean up after their dogs.

Roughly 7% of the respondents to this survey have only moved to College Park in the last 12 months and yet they took the time to respond to this survey, indicating an enthusiasm and desire to be a part of the neighborhood. The Board is especially grateful for their interest and participation.

Section Two ~ The College Park Neighborhood

Questions 6 and 7



Section Two ~ Summary

Questions 6 and 7

Questions 6 and 7 asked respondents to relay what are the best and the worst things about living in College Park. These are both entirely input questions. No answers were offered for respondents to choose from.

Among the best things, several responses were repeated over and over; location, location, location - proximity to the ocean and the Intracoastal, proximity to downtown Lake Worth, a quiet and well-kept neighborhood and the overwhelmingly most cited “Best Thing” about living in College Park was College Park neighbors.

Among the worst things about living in College Park; proximity to Dixie Highway, high utility bills and taxes, traffic and speeding through the neighborhood, increase in unkempt and abandoned properties, poor condition of streets and sidewalks.

106 people responded to the “Best Things” questions and 105 people responded to the “Worst Things” question. Most respondents included several items under Best and Worst. Every response received is included in this report.

***NOTE:** Of all the questions the Board considered for this survey, these two were deemed by far, the most important in determining an overall measurement of the “quality of life in College Park”. The Board made a conscious and unanimous decision NOT to include a list of things for neighbors to choose from, but rather we hoped for meaningful and very personal responses straight from the hearts of our Neighbors. We are overwhelmed by the honesty and candor our Neighbors have expressed.*

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

The best things about living in College Park are... (Tip: You may list as many as you like.)

Answer Options	Response Count
	106
<i>answered question</i>	106
<i>skipped question</i>	43

Number	Response Date	Response Text
1	4/28/2013	Diversity, friendly neighbors
2	4/28/2013	Harbor Drive neighbors
3	4/28/2013	Location
4	4/28/2013	Close to work and the water
5	4/27/2013	I love our neighborhood.... it is clean and beautiful with a variety of different homes new and old. I really like our recycling bins and not having to separate anything. I also like our yard scrap bins and the once a month pick up of bulk items.
6	4/26/2013	beautiful neighborhoods. Most homes are well kept.
7	4/26/2013	Quiet, safe neighborhood, with a small town feel. Beautiful mid-20th century houses that are well kept. High home ownership.
8	4/21/2013	the people, the location - close to the beach and downtown and the events like parades etc
9	4/21/2013	The people
10	4/20/2013	Close to work, quiet neighborhood, close to everything, open minded neighborhood, great value
11	4/20/2013	Close to the beach and even closer to the intracoastal. Neighbors. Boat ramp.
12	4/19/2013	Near the intercoastal
13	4/18/2013	Intracoastal proximity, more desirable neighborhood in the City
14	4/18/2013	Proximity to downtown Good neighbors
15	4/18/2013	mid century architecture vibe Quiet, mostly clean and convenient.
16	4/18/2013	The residents!
17	4/18/2013	Upscale well kept homes. Safer than other places in Lake Worth.
18	4/18/2013	Quite. Upscale well kept homes. Peaceful and quiet.

19	4/18/2013	Close to the water
		Great neighbors
20	4/18/2013	We have a great neighborhood association
21	4/18/2013	All the benefits of the ocean breeze without salt damage
		close to the airport
		easy access to 95
		easy route to WPB
		mostly owner occupied (at least it was)
		has a neighborhood atmosphere... young and old on the same street
		decent size yards/lots
		most properties are well maintained
22	4/15/2013	LIVED HERE SINCE I WAS A KID CAN'T THINK OF ANYWHERE ELSE I'D WANT TO LIVE
23	4/13/2013	Close to a variety of both cultural, education and health services.
		City well laid out and easy to navigate.
24	4/12/2013	Friendly neighbors
		Safe
		Slower traffic/families are outside biking and walking
		Close to shopping
25	4/9/2013	Family environment, waterfront community
26	4/8/2013	close to everything
27	4/5/2013	Diversity of houses and residents proximity to intracoastal and downtown of lake worth & WPB
28	4/4/2013	Location and access to all of Palm Beach county, proximity to water, historic homes, quiet, nice neighbors
29	4/3/2013	close liquor stores
30	4/3/2013	Proximity to Flagler Drive and shopping in West Palm Beach.
31	4/3/2013	My neighbors
32	4/2/2013	location, neighbors
33	3/31/2013	Quiet neighborhood.
		Sidewalks.
		Close to downtown, airport, I-95, and BEACH.
		Older homes.
		Variety of home designs.
		No meddling homeowners association.

34	3/29/2013	the house
35	3/28/2013	Convenient to everything.
		#1 winning Neighborhood Association
36	3/28/2013	peaceful ----- usually.
37	3/27/2013	Good neighbors, location
38	3/26/2013	Historic homes and nice landscaping
39	3/26/2013	Small neighborhood feel
40	3/24/2013	location
		nice neighbors
41	3/24/2013	close liquor stores
42	3/23/2013	Location (close to water, beach)
		Historic old Florida feel
		Younger families coming to the area our age
43	3/23/2013	variety of homes
44	3/23/2013	quiet neighbors
		nice dogs
45	3/22/2013	Safety, quiet, breeze, fast sheriff response time, nice neighbors, access to beautiful walking near the water, engaged and involved community
46	3/22/2013	Quiet, lots of trees, native Florida landscaping, historic houses, safety, people walking their dogs, being near the water, being near friends, walking down the alley behind my house and taking walks to the intracoastal and the golf course.
47	3/22/2013	Neighborhood feeling
		proximity to shopping/restaurants
48	3/22/2013	water, people, location,
49	3/21/2013	Its not Tropical Ridge
		Cycling
50	3/21/2013	Nothing... utility cost are out of control, crime is taking over, and drunks/druggies wander the streets. I'm selling and moving out.
51	3/21/2013	quiet neighborhood with close by amenities like restaurants, beaches...
52	3/21/2013	Neighborhood, unique historic homes, friendly neighbors.
53	3/21/2013	lower crime than other areas of city; great neighbors; historic character of neighborhood
54	3/20/2013	Good Neighbors.
55	3/20/2013	spacious homes & yards
		sense of safety on daily walks on Lakeside
		mostly well-maintained homes & yards
		wide streets
		active/creative Neighborhood Assoc.

56	3/20/2013	Nice houses Friendly neighbors Near beach Near downtown Great walking and running Close to downtown WPB Near South Olive Park
57	3/19/2013	Proximity to downtown and WPB. Easy to get to work, access to 95, airport, can bike to DT and beach, love my neighbors
58	3/19/2013	Small ungated neighborhood
59	3/19/2013	my neighbors
60	3/18/2013	Quiet older neighborhood; No traffic; Great for walking, biking; location near intracoastal, beach & downtown LW; close to airport; homes all different-not a cookie-cutter development; FL charm
61	3/18/2013	Most people maintain their yards Easy access to everything
62	3/18/2013	historic district active neighborhood association
63	3/18/2013	minutes from downtown some mature trees and landscaping historic homes friendly people pretty spillway park
64	3/17/2013	near the Upper Crust ;) the people that live on my street
65	3/17/2013	unique variety of houses, neighbors (the good ones), east of Dixie giving easy access to I-95 and a shorter commute than western communities, Dixie and downtown restaurants and shopping
66	3/17/2013	location,
67	3/16/2013	quiet; convenient; safe; not gated; generally well-maintained (except for public areas)
68	3/16/2013	Close to the PA Grill & within walking distance to Flagler Dr. My particular street is quite but unfortunately this has led to prostitutes bringing their "johns" here and us finding condoms, drug packaging & hypodermic needles. As much as we chase them away and call law enforcement it has been a constant over the 12 years we've lived here.
69	3/16/2013	It is a quiet neighborhood, and most everyone is friendly. Most take pride in their lawns.

70	3/16/2013	Friendly neighbors
		Not cookie cutter neighborhood
71	3/16/2013	the diverse neighborhood both in home styles and people who live there.
72	3/16/2013	My neighbors, close to the Intracoastal for long walks, residential and quiet
73	3/16/2013	peace and quiet
		great location
		college park is beautiful
74	3/16/2013	Beautiful nice neighborhood to walk and bike in, charming downtown area
75	3/16/2013	Location, Neighbors, Stability of area,
76	3/16/2013	Location
77	3/15/2013	close to beach, close to downtown West Palm and Lake Worth. No mandatory associations. quiet neighborhood feel.
78	3/15/2013	The people and the location. It is close to everything . Quiet and peaceful.
79	3/15/2013	close to west palm border
		quiet
		waterfront proximity
80	3/15/2013	quiet; fairly convenient to many things; mostly well kept houses, yards, streets
81	3/15/2013	1. Space between houses
		2. Privacy -- no HOA
		3. Being as close to the beach
		4. Being as close to the beach
		5. Quietness within the neighborhood
		6. -- which should be first -- MY PRIVACY
82	3/15/2013	Quiet, Older Homes, Nice Neighbors
83	3/15/2013	Diversity, well kept, central location,
84	3/15/2013	The uniqueness of each home and the pride of ownership evident throughout.
85	3/14/2013	Nice neighbors; great place to go for a run and walk; close location to the beach and downtown; yards and houses are kept up
86	3/14/2013	Great Neighbors, ;Location; Old Town feel
87	3/14/2013	Quiet, close to downtown but not too close. Attractive neighborhood.
88	3/14/2013	neighbors, nicely keep homes and yards. Very quiet.
89	3/14/2013	close to everything I need
		neighborhoods are clean and well kept
90	3/14/2013	location,quality of the neighborhood,quiet streets,affordable utilities,services,low traffic,parks.
91	3/14/2013	FRIENDS

92	3/14/2013	- Diverse homes in neighborhood - guests always mention how all the houses are different & unique. Not cookie-cutter neighborhood
		- Great neighborhood for walking/biking.
		- Waterfront access thru easements is nice for fishing or just enjoying the view.
		- Close to everything (downtown WPB & LW).
		- Relatively safe-feeling.
		- Great place to raise kids (nice sidewalks for walking & biking with children).
93	3/14/2013	calm, manicured, somewhat affluent.
94	3/14/2013	Quite, friendly neighborhood, every little crime, centrally located to West Palm Beach, Palm Beach, close to the beach
95	3/14/2013	It's relatively quiet, we visit Spillway Park daily, but frankly we sometimes wish our neighborhood could be annexed into WPB.
		We also own a business in Lake Worth. Wish we could move that too.
96	3/14/2013	quiet neighborhood, well kept homes, friendly neighbors
97	3/14/2013	Quiet neighborhood, nice neighbors, many different style homes - not cookie cutter
98	3/14/2013	Location. Small town feel.
99	3/1/2013	Location
		Historic homes
100	2/27/2013	Location and proximity to beaches and down town area.
101	2/26/2013	Quiet neighborhood, friendly neighbors,
102	2/25/2013	Proximity to amenities
		Neighbors for most part are nice
		Overall appearance is nice of homes, landscape to maintain investment
103	2/25/2013	Historical
104	2/25/2013	College Park Neighbors
		Spillway Park
		highly visible PBSO presence
105	2/24/2013	It is so beautiful. I enjoy walking the dog and its close to downtown
106	2/24/2013	central location, quiet street

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

The worst things about living in College Park are... (Tip: You may list as many as you would like to report.)

Answer Options		Response Count
		105
<i>answered question</i>		105
<i>skipped question</i>		44
Number	Response Date	Response Text
1	4/28/2013	Poorly kept properties, boats and trucks parked in yards and drives, lack of tree scape for neighborhood and powerlines.
2	4/28/2013	Influx of immigrants who don't work
3	4/28/2013	Homes not up to code. Streets need to be re-paved.
4	4/28/2013	The dirt that comes into the house from Federal Hwy
5	4/27/2013	people speeding down the streets wih no regard for children or animals. I would like to see our neighborhood traffic calmed as has been done in west palm beach. I would like to see our utility bills go down
6	4/26/2013	None
7	4/26/2013	High utility bills. Limited public access to Intracoastal Lagoon. Would be nice to have a boardwalk or something similar as a public space for residents to enjoy.
8	4/21/2013	the unkempt homes and the speeders
9	4/21/2013	sidewalks
10	4/20/2013	Nothing
11	4/20/2013	Crime is sometimes too close. City of LW utilities. Boat ramp that we must pay to launch the boat.
12	4/19/2013	roads
13	4/18/2013	High Taxes, High power and water bills.
14	4/18/2013	Lake Worth immigrants (illegal), Dixie Highway condition, vacant / run down properties, roads
15	4/18/2013	Proximity to Dixie Hwy
16	4/18/2013	Too many rental properties Traffic is not monitored, there should be speed bumps throughout the neighborhood but especially between Federal and Dixie, also better lighting would help to deter crime.
17	4/18/2013	Too many cars parked on the streets
18	4/18/2013	utilities and taxes
19	4/18/2013	Utilities and taxes.
20	4/18/2013	Utility bill
21	4/18/2013	Too near to Dixie Hwy. which is awful
22	4/18/2013	Properites are not being maintained like they once were the number of rentals are increasing

23	4/15/2013	THE RACCOON PROBLEMS CAUSING ROOF DAMAGES MULTIPLE TIMES RENTALS BEING PASSED OFF AS THIER RELATIVES LIVING THERE BUSINESS BEING RUN OUT OF THE HOUSE PASSED OFF AS NEW CONSTRUCTION BECAUSE OF THE DEBRIS OUT FRONT OF THE HOME
24	4/13/2013	Noise pollution ie loud motorcycles, cars and barking dogs.
25	4/12/2013	Airplanes fly over at night and create a lot of noise People drive fast on federal Excessive littering on federal
26	4/9/2013	Lake Worth Utilities and Politics, poor quality of streets and other infrastructure
27	4/8/2013	Lake worth Utility fees, lack of sheriffs presence, amount of vegetation that can be put to the curb without being fined, hold time when calling utility dept.
28	4/5/2013	Exposed to crime from neighborhood nearby
29	4/4/2013	Riff-raff walking the streets, condition of sidewalks, unresponsive city administration and elected officials, white fly.
30	4/3/2013	speeding traffic, dog poop
31	4/3/2013	The political power trip the members of the College Park Neighborhood Association are on and how they pretend to represent the residents when they really represent only their own viewpoint and agenda.
32	4/3/2013	The renters, people speeding on Fed. Hwy. where a lot of people walk their dogs, and the high cost of utilities
33	4/2/2013	owners, renters and slum lords who do not maintain extrior, landscaping
34	3/31/2013	On street parking can get crazy.
35	3/29/2013	some of the neighbors and the unkempt areas nearby
36	3/28/2013	Dog poop in front of mailbox daily.
37	3/28/2013	HORRIBLE ELECTRIC SERVICE
38	3/27/2013	Neglected sidewalks and roads
39	3/26/2013	Too many dogs barking at all hours
40	3/26/2013	I live on Cornell, and the speed on my street is out of control
41	3/24/2013	Dixie's has cleaned up, but has a way to go hookers on dixie busy dixie/federal through traffic
42	3/24/2013	bad looking houses
43	3/23/2013	Through traffic between Federal and Dixie (BAD Speeding in our neighborhoods!) Infrastructure (bad roads, sidewalks) High Lake Worth Utilities

44	3/23/2013	Broken sidewalks Lack of enforcing code for boats, RV's and deteriorating properties No neighborhood clear up for bad properties FOR FREE
45	3/23/2013	overbearing politics noisy neighbors
46	3/22/2013	no sidewalks, unattractive street lighting, hard to see street signs, constant solicitors, speeding traffic
47	3/22/2013	70's style houses with big mowed lawns, the sterile feeling on some streets that have few trees, empty houses from the crash after the housing boom (mostly btwn Federal & Dixie) and not enough ethnic diversity.
48	3/22/2013	Utility Bill Some neighbors DO NOT keep up with their yard Some loitering
49	3/22/2013	it's in Lake Worth
50	3/21/2013	The other side of the canal the homeless living in Spillway Park and growing pot Dixie Highway
51	3/21/2013	Everything...I have been robbed and am sick of it.
52	3/21/2013	utility charges!!!!!!
53	3/21/2013	Crime, tear down/McMansion homes, roads and sidewalks in disrepair.
54	3/21/2013	If I lived just a few blocks north, I would have far cheaper electric; lack of upscale amenities along Dixie corridor (natural food stores, coffee shops, etc.) - I have to drive to get to anything; traffic using the east/west streets as a speedway between Dixie and Federal.
55	3/20/2013	Noise from railroad. Noise from overhead airplanes. Cost of utilities.
56	3/20/2013	house on Duke Dr. empty for years & in disrepair too many homes being turned into rental properties sidewalks obstructed by shrubs
57	3/20/2013	Crime Vacant and rental housing
58	3/19/2013	Poor middle school sidewalks and streets are horrible, some people don't take care of their properties, cars cutting through dixie to olive, utility bills, if college park were in WPB our property values would be higher, too many naysayers in Lake Worth ruin it for everyone, nasty politics in the city.

59	3/19/2013	The streets and sidewalks are in disrepair.
60	3/19/2013	<p>I am worried about the amount of rental homes in the area.</p> <p>The odd way that our schedules for trash and bulk pickup has changed. I check the web-site and never deviate from the rules. If my yard man can't put the vegetation out on the scheduled day, he takes it with him. On Friday, I received a citation</p> <p>55735 employee CE ID 8 that I had violated the day because it was bulk pick-up day. I didn't even put out a palm frond. The vegetation had been put out by my neighbor to the west of my home. I called today to report their error. Spoke with Sharon Lanciano and she said that the inspector would get back to me today about the situation.. It never happened. This has upset me greatly since my parents and I have owned this house since 1973. We have never had a problem before. My parents are both deceased and I am here now. I do own another residence in W.P.B. and I am considering moving back because of the above situation (they always seem to think that we in College Park are wealthy) and also the extremely high utility rates.</p> <p>I am not an idiot or a crank. I am a retired teacher with 35 years in the Palm Beach County School District and also a former Dept. of Foreign Languages Chairman.</p>
61	3/18/2013	reputation of LW utilities; sidewalk (in)consistency; pot holes
62	3/18/2013	Door to door religious people are none stop.
63	3/18/2013	<p>many serious home burglaries - ours included - in last few years. Loud people wandering streets and driving slowly down street with loud basedrums in wee hours of AM.</p> <p>utilities are high</p> <p>electric transformer on our street seems the last to be fixed after a severe storm and goes out often.</p> <p>dangerously overgrown tree on 300 blk of Fordham never trimmed by the city though unsafe</p>
64	3/17/2013	some roads need repair serious potholes
65	3/17/2013	<p>sandy soil - hard to keep grass green</p> <p>through traffic on Fordham to the Dunkin' Donuts, the speeding through traffic on Fordham, Lake Worth utilities and a water bill that has gone up 9% in the past two years (making it quite expensive to water even our small lot), poor public school zoning which effectively means we have to send our child to private school - this adds about 1k/month (give or take depending on the private school) which makes our cost of living go up enormously; we might as well move to a neighborhood with better schools, a bigger house, and no through traffic for that money.</p>
66	3/17/2013	streets, Lake Worth, no code enforcement of yards
67	3/16/2013	lack of public investment in infrastructure; lack of consistent street tree planting (affects overall appearance)

68	3/16/2013	Criminal activity, Prostitutes & their "johns", terribly rundown eyesore that is Dixie Hwy, other than the PA Grill there is nothing in this little stretch of Dixie worthwhile. LW Utilities.
69	3/16/2013	The cost of water and electricity.
70	3/16/2013	Dixie Highway proximity
71	3/16/2013	dog poop in my yard and I'm a pet owner.
72	3/16/2013	Easy access to Dixie Highway which is not pretty, West of Federal do not take care of their lawns as much as East of Federal, garage sales at least twice a month bringing all kind of people in the area.
73	3/16/2013	haven't discovered anything yet
74	3/16/2013	Many of the streets need new curbs & paving, some of the properties closer to Dixie need attention, some problems with burglaries - we've had the screens messed with on the back of our house while out of town, noone got in
75	3/16/2013	Deterioration of some deserted homes
76	3/16/2013	Homeowners who don't take care of their property
77	3/15/2013	no mandatory associations to enforce maintenance of property. Recent downturn in housing prices has allowed some investors to purchase homes and rent them out to undesirables.
78	3/15/2013	We need our street fixed. We need our taxes lowered and do something about our utilities.
79	3/15/2013	the radical far left fringe that keeps us from joining the 21st century
		disparity between north and south ends
		cost of electric
80	3/15/2013	streets could use repaving in some areas; hedges at setbacks on street corners block views and are not legal; drains and curbs along Fed and Dixie should be kept cleaner of growth and weeds; more neighborly feeling with some areas needed
81	3/15/2013	1. Some of the lawns are not kept up. 2. There is a boat ramp -- and many times a boat kept on the north side -- middle of the block at Bryn Mawr 3. There is a boat and a boat ramp kept on the south side of the street on the block north of Bryn Mawr 4. THERE IS A CONSTANT EYE SORE in the middle of the block of Bryn Mawr -- south side of the street -- it is a white trailer, backed in backwards and has been there more than a year --- it is broken down and I think someone lives in it... At least store it somewhere else. Has NOONE ELSE complained about this????
82	3/15/2013	It is located in Lake Worth
83	3/15/2013	It's in lake worth
84	3/15/2013	Lack of decent parks nor shopping within walking distance.
85	3/14/2013	Lake Worth utilities, permit office, code enforcement hit or miss, traffic is too fast and too many trucks on my street (Fordham)
86	3/14/2013	Crime in area, Enterance into the City, Bad connotation of living in Lake Worth; High Electric Rates
87	3/14/2013	Wellesley Dr sidewalks and street are in dire need of repair/repaving and Wellesley has too much speeding traffic.
88	3/14/2013	Can't think of any thing

89	3/14/2013	taxes are high
90	3/14/2013	traffic on Dixie Hwy, occasional flyovers from Palm Beach Airport, train horns.
91	3/14/2013	CRIME
92	3/14/2013	- Always felt safe till our house was broken into a few weeks ago. Also our neighbors had their car broken into and a child's bike stolen off their porch in the past few weeks. - the road surfaces are horrible. So many pot holes. - Intersection of Wellesley & Lakeside is a death trap - nobody stops at that intersection. People just blast through in cars. - The plantings on Federal Hwy in the median between Wellesley & Auburn are too high -- very hard to see when turning left off of Wellesley. Have called the city before & they always let the bushes get too high! - I will say that we love PBSO they are always extremely responsive & professional
93	3/14/2013	Crime, some streets could benefit from repaving.
94	3/14/2013	Politics, building dept. (a lot of unpermitted work going on), code enforcement (a lot of unkept yards), some of the vegetation guys & having to put vegetation out on Fridays when only time we have to trim trees and plants is on the weekend.
95	3/14/2013	Excessive utility rates, power outages, and poorly kept or unattended properties that somehow skate code violations. The increase in renters as a result of the housing collapse doesn't help.
96	3/14/2013	high electric bills in Lake Worth
97	3/14/2013	We pay the highest taxes to support the rest of the city.
98	3/1/2013	Our streets, curbs and sidewalks never get repaired. Unkept homes Dixie cross thru Lake worth negative stigma
99	2/27/2013	There are areas near by that are not the same caliber of college park.
100	2/26/2013	Spillway park not patrolled or enforced enough. The regulars who basically run the fishing pier are threatening at best. Recent guests were uncomfortable to visit the pier with several regulars standing guard at the entrance to the pier. Not sure what the solution is. Just weary of the element.
101	2/25/2013	Roads and sidewalks need repair Utilities high Do not get alot of services for what you pay in taxes
102	2/25/2013	having empty, foreclosed homes in the neighborhood
103	2/25/2013	broken sidewalks frequent electrical outages and power surges
104	2/24/2013	Electric rates and broken sidewalks
105	2/24/2013	lake worth utilities (electric to be exact)

Section Two ~ Analysis

Questions 6 and 7

The College Park neighborhood offers an attractive location in close proximity to the Intracoastal, the beach, the airport and downtown Lake Worth. The neighborhood is highly walkable and neighbors enjoy the diverse and lovely architecture of the well kept homes and properties. The historic nature of College Park is a source of pride for many neighbors who appreciate the unique qualities of the many older Spanish and newer International style homes. Far and away, what most respondents like best about College Park are our friendly Neighbors.

Larger lot sizes in College Park add substantially to the peace and privacy many Neighbors value highly. All the same, Neighbors appreciate the opportunity to interact with each other , and their pets, walking through this beautiful neighborhood daily.

Among the challenges to living in College Park, many respondents cited high utility bills and taxes along with the poor condition of many streets and broken sidewalks in the neighborhood. Speeding throughout the neighborhood, but especially on Federal Highway and cross streets like Fordham Drive and Wellesley are a major concern.

In College Park, where so many home owners take pride in the appearance of their properties, even one or two properties on any block that are not well maintained are painfully conspicuous and a source of concern.

Dixie Highway, on the western edge of College Park, remains an unattractive eyesore with few businesses offering goods and services that appeal to College Park Neighbors. Although progress has been made in addressing the prostitution trade along Dixie, much remains to be accomplished. As burglaries committed throughout the City are a rising concern, especially in neighborhoods where most people leave their homes every day for work, so too in College Park.

Each of the very thoughtful comments received in response to both of these questions represent the deepest feelings our Neighbors have about living in College Park. The College Park Neighborhood Association, working in tandem with the City of Lake Worth and the Palm Beach Sheriff's Office, embrace the many challenges yet to be overcome just as we commit to protecting and enhancing the cherished qualities of College Park.

Section Three ~ The City of Lake Worth & PBSO Services

Questions 8 through 16



Section Three ~ Summary

Questions 8 through 16

Question 8 - Specific City services; Code compliance, Fire Rescue, Police protection, Recycling Program, Spillway Park maintenance, Street repair and maintenance and Trash Collection were rated on a scale of 1 to 5 from Poor to Excellent by 112 respondents. Among those services which rated highest in satisfaction were Recycling and Trash collection, Fire rescue and Police services. Those services which rated lowest in satisfaction were Street repair and maintenance and Code compliance. Sixty one of the 112 respondents included comments, all of which are included in this section.

Question 9 - Neighbors were asked to rate their safety in the City of Lake Worth, the College Park Neighborhood and their own homes on a scale of 1 -5, Poor to Excellent. The City of Lake Worth was ranked 3 or higher by 64% of the respondents. The College Park Neighborhood ranked 3 or higher by 91% of the respondents and 95% of the respondents ranked their safety in their own homes at 3 or higher.

Question 10 - Neighbors were asked to rank their level of concern in eight different areas; Broken sidewalks, Inoperable vehicles, Parking, Speeding, Street lighting, Traffic volume, Unkempt yards and Vandalism on a scale of 1-5, Not Concerned to Highly Concerned. Of the 112 respondents the least concerning issues rated at 1-2 were Parking, Inoperable vehicles and Traffic Volume. Those issues raising the highest concerns, rated from 4-5 were Broken sidewalks, Speeding and Unkempt yards. Forty respondents to this question also included comments, all of which are included in this section.

Question 11 - Sixty-one respondents completed this statement - A Service that College Park needs is... This was also an open ended question with no prompts. All of those comments are included in this section.

Question 12 - Housing conditions in College Park were rated by 110 respondents on a scale of 1-5, Poor to Excellent. 59% of the respondents ranked housing in College Park at the highest levels 4-5. 6% of the respondents rated housing at the lowest levels, 1-2.

The Summary of Questions 13 through 16 continues on the next page.

Section Three ~ Summary

Continued

Question 13 - Of the 111 respondents to this question, 61% visit Spillway Park occasionally, 15% visit the park often and 23% have never visited Spillway Park. Our next question and the responses provide insight into how College Park residents use Spillway Park.

Question 14 - Of the 67 respondents, 69% use Spillway Park for walking, 48% for walking their dog and 16% come to Spillway Park to fish from the pier. Neighbors were invited to leave comments and among other uses for the Park are mentioned enjoying nature, meditating and the opportunity to meet other dog lovers. Several comments were made about crime in the Park and why some residents don't visit the Park. All 22 comments are included in this section.

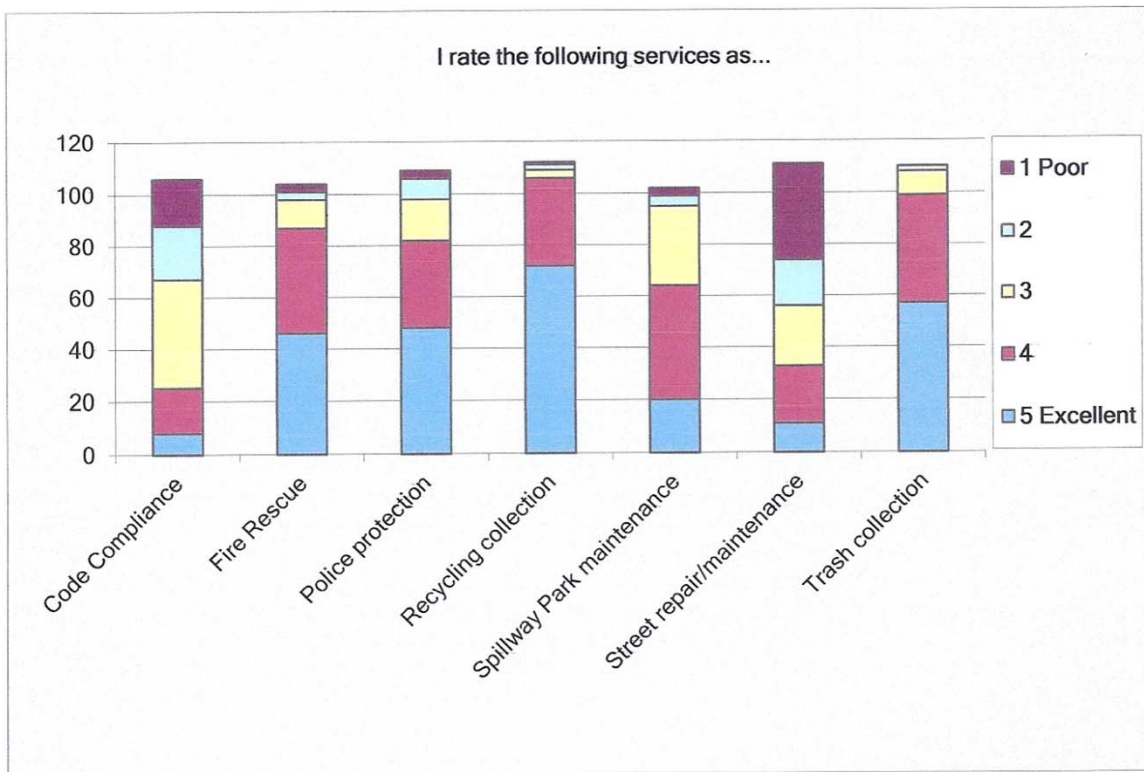
Question 15 - 70% of the 110 respondents to this question were aware that they could report suspicious activity anonymously to the PBSO using the non-emergency number. 30% of the respondents were not aware of that, but are now.

Question 16 - Of the 104 respondents to this question, 14% of the respondents reported that there is alley-way access to the utility poles that serve their property. 86% of the respondents reported that access to utility poles is only possible by entering through their yard.

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

I rate the following services as...

Answer Options	1 Poor	2	3	4	5 Excellent	Response Count
Code Compliance	18	21	42	17	8	106
Fire Rescue	3	3	11	41	46	104
Police protection	3	8	16	34	48	109
Recycling collection	1	2	3	34	72	112
Spillway Park maintenance	3	4	31	44	20	102
Street repair/maintenance	37	18	23	22	11	111
Trash collection	0	2	9	42	57	110
				<i>answered question</i>		112
				<i>skipped question</i>		37



Number	Response Date	What comments do you have about these services?
1	4/28/2013	Code compliance is non-existent. The streets are not paved frequently enough. Luckily, I have not had the need to use the fire department.
2	4/28/2013	I would like to see large items be picked up 2X per month instead of just once
3	4/27/2013	
4	4/26/2013	I am just thinking about Auburn being torn up for months and months... inexcusable Would like to see more walking patrols in Spillway park, not just a drive through. More and more loitering near fishing pier.
5	4/26/2013	The main issue I have with trash/recycling collection is the incredibly complicated pick-up schedule.
6	4/20/2013	Can't speak much on fire rescue and police protection because of not needing these...
7	4/19/2013	lakeside should be better maintained thru college park since it is so widely used by residents, marathons, etc. Also, about 3 years ago the city re-did Auburn from Federal to Lakeside and then stopped. I was told that the section of Auburn from lakeside to ND had to be engineered before the work was done on this section and the 2012 budget included this section. Still not done - Have heard nothing - can't get any information. Curbs on this section are so bad they will not function as required to protect properties.
8	4/18/2013	Sometimes the recycle trucks drop piles of broken glass in the street as if it has fallen out the bottom of the truck somehow. I do not utilize spillway park.
9	4/18/2013	I wish they would fix the sidewalks that need repair
10	4/18/2013	room to improve
11	4/18/2013	Many potholes on my street in front of my house on Bryn Mawr Dr
12	4/18/2013	code compliance has their hands full, but still need to improve their service, response and communication to the public regarding the process once a complaint is lodged
13	4/13/2013	Enforce current ordinances and codes.
14	4/12/2013	need for monitoring speed and littering on federal
15	4/4/2013	Sidewalks are TERRIBLE
16	4/3/2013	police need to ride bikes instead of their cars.
17	4/3/2013	College Park gets more than its fair share of attention from the City, so I can't complain.
18	3/28/2013	2 Older inspectors need retraining and PR course. New ones are OK.
19	3/26/2013	Sidewalks are not good, would like to see the city pull up the streets and go back to the original brick.
20	3/24/2013	slow down traffic on Federal
21	3/23/2013	Immediate fines for one time violation of trash pickup is excessive, should at least have warning.
22	3/23/2013	no monitoring same situations for years
23	3/23/2013	they always pick up the garbage
24	3/22/2013	Haven't seen sheriff's dept patrolling in the last two years.
25	3/22/2013	Police need to get out of their cars and communicate with residents instead of just driving around looking through the windshield.
26	3/21/2013	Someone needs to deal with the homeless living in the trees along the canal in Spillway Park

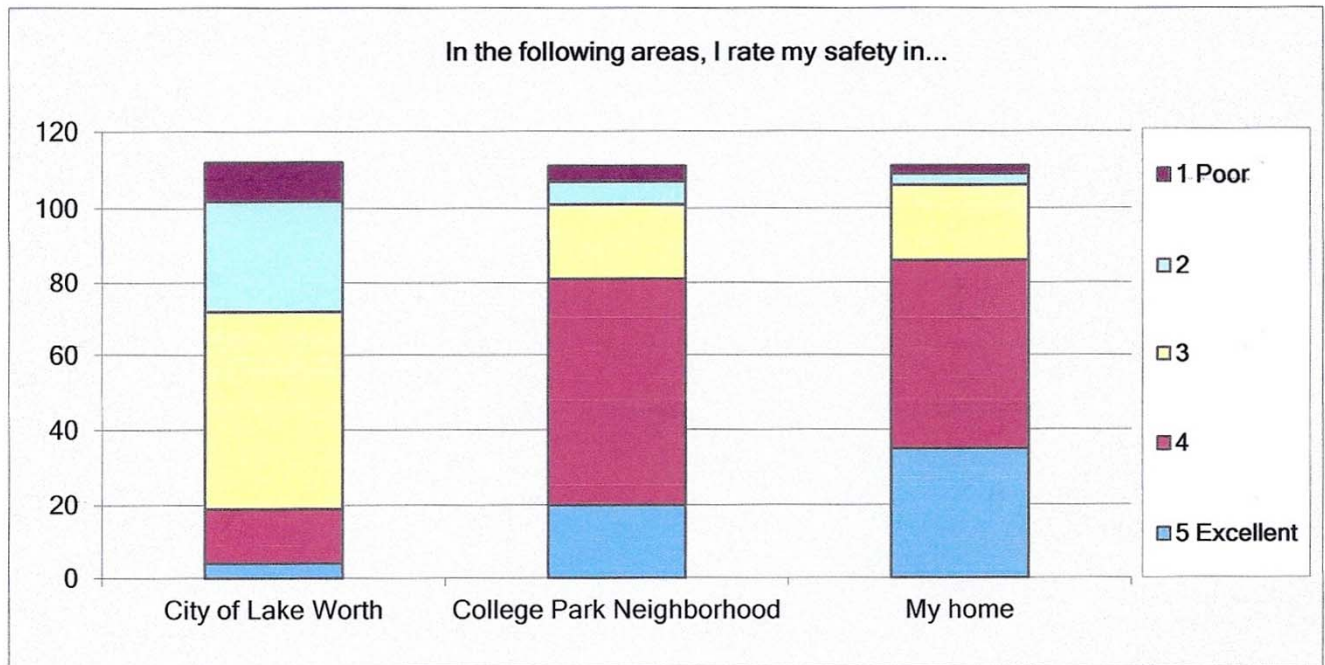
27	3/21/2013	Code compliance is awful, they focus their time and attention on residents who are already in compliance, hassling them about silly rule changes and ignore abandoned and foreclosed and unsafe homes. Streets and sidewalks are awful and need to be repaved and repaired. PBSO did a great job when they were initially hired but since then patrols in neighborhoods are almost non existent, calls to the non emergency number are not responded to, nuisance crimes like drug dealing, prostitution, drinking in public have returned and robberies and breaks ins continue.
28	3/21/2013	There seems to be a perpetual pothole on Dartmouth between Pennsylvania and Federal - it grows every time it rains. Also, when we replaced our old, narrow driveway with a wider, brick driveway, we were denied the widening of our apron because the city was going to do a renovation project on the curbs. That was two years ago, and I still have a wider driveway with a narrow, off of center apron.
29	3/20/2013	A portion of sidewalk east of my home has been under repair for over six months.
30	3/19/2013	Code needs to address properties that are not well maintained, we need new streets and sidewalks - the condition of our infrastructure brings down property values and quality of life.
31	3/19/2013	See my complaints in aforementioned comments. If I did not reply to some of the questions above, it is because I have no know experience with these issues. I know that Lake Worth has a poor record with code compliance but I am not aware of them outside this area nor have I ever called the fire dept or policeledge
32	3/18/2013	DAartmouth Drive long time serious potholes. no Follow up from police on burglary in 2011.
33	3/17/2013	I think when the recycling bins are broken they should be recycled and not just thrown away
34	3/17/2013	we don't know about fire rescue or code compliance since we haven't used these
35	3/16/2013	Compare nearby WPB for example of impact of public investment on commuity appearance
36	3/16/2013	Disrepair of roads and sidewalks is a concern
37	3/16/2013	the 24 hour minimum for putting out yard waste. For those of us that work it is hard to comply and they are quick to ticket! i also would like to see more code enforcement on the few neglected homes.
38	3/16/2013	Regarding Street repair, I am talking about the sidewalks which are totally left by the city. They all fall apart.
39	3/16/2013	no input on code compliance,police protection, spillway park maintenance, fire rescue
40	3/16/2013	Code compliance seems inconsistent, some owners held accountable to the max, others overlooked/not pursued; haven't had any personal dealings with police or fire - although from what I hear/read it seems they're doing a good job
41	3/16/2013	need yard waste pick every week
42	3/15/2013	streets and sidewalks have not been maintained for past 11 years I have lived here.
43	3/15/2013	code compliance is almost non existent
44	3/15/2013	third week should also have regular yard trash pickup as well as big stuff; keep streets in better shape
45	3/15/2013	Why doesn't code enforcement do something about the boats in the neighborhoods. I thought it was against the rules. Why doesn't code enforcement do something about the small, inoperable -- never moves -- trailer on the south side of the street on Bryn Mawr in the middle of the block???
46	3/15/2013	I see no police presence in the neighborhood and many roads are in need of replacing.

47	3/14/2013	Fordham has sinkholes in the street from leaks in the city pipes. Instead of fixing the problem, they just fill them in.
48	3/14/2013	Need More amnesty days for vegetation trash
49	3/14/2013	Wellesley Dr in need of updating and traffic mitigation (too much speeding traffic).
50	3/14/2013	would like more notices sent for trash collection , I know that is a LW issue
51	3/14/2013	one of the best neighborhoods we've lived in.
52	3/14/2013	Street repair/maintenance is non-existing, also forgot to mention in worst things are the SIDEWALKS! Streets & Sidewalks are dangerous and embarassing.
53	3/14/2013	Spillway Park is over-irrigated, and whoever thought that path was a good idea should have considered the maintenance costs (not to mention chemical defoliants, which naturally run into the waterway). Ruined a perfectly open green space, for what? As to the streets, typical Lake Worth patchwork.
54	3/14/2013	Cuttings should be picked up every week.
55	3/14/2013	Spillway park should be made into a pocket park with keys restricted to college park residents
56	3/14/2013	Code compliance should focus on big issues, not picking on minor things when there are so many issues in lake worth.
57	3/1/2013	Cracked sidewalks for years and
58	2/27/2013	They need to increase recycle pick up. Trash could be reduced to once a week.
59	2/26/2013	Several times when vegetation green bin pickup. Half of the contents were left on the street. The truck is semi automated. If the operator misses a dumping the bucket they should pick it up. Two time this has happened in three years
60	2/25/2013	Roads need to be repaved
61	2/25/2013	very safe neighborhood, great trash and recycling service, would like 25 mph on Federal through College Park as it is just north of here, too many broken sidewalks

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

In the following areas, I rate my safety in...

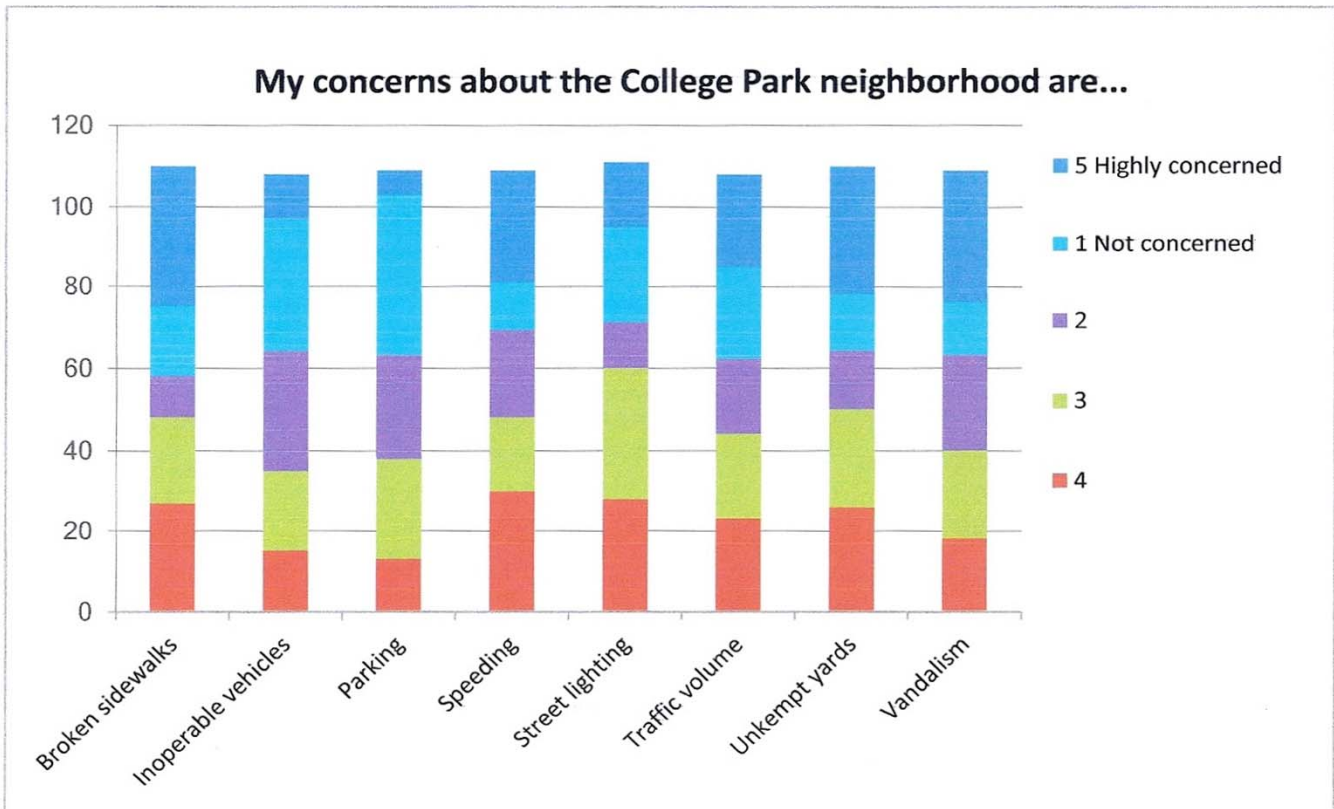
Answer Options	1 Poor	2	3	4	5 Excellent	Response Count
City of Lake Worth	10	30	53	15	4	112
College Park Neighborhood	4	6	20	61	20	111
My home	2	3	20	51	35	111
<i>answered question</i>						112
<i>skipped question</i>						37



College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

My concerns about the College Park neighborhood are...

Answer Options	1 Not Concerned	2	3	4	5 Highly Concerned	Response Count
Broken sidewalks	17	10	21	27	35	110
Inoperable vehicles	33	29	20	15	11	108
Parking	40	25	25	13	6	109
Speeding	12	21	18	30	28	109
Street lighting	24	11	32	28	16	111
Traffic volume	23	18	21	23	23	108
Unkempt yards	14	14	24	26	32	110
Vandalism	13	23	22	18	33	109
<i>answered question</i>						112
<i>skipped question</i>						37



Number	Response Date	You may list any additional concerns here.
1	4/28/2013	People coming to my door trying to sell me something or talk to me about their organization
2	4/18/2013	many empty houses and poor yard maintenance.
3	4/18/2013	Too many rental properties
4	4/18/2013	
5	4/15/2013	Parking appears to be a problem on Columbia the rest of the area is ok
6	4/12/2013	RACCOON PROBLEMS
7	4/4/2013	Wait for it ... Littering
8	4/3/2013	Doggy clean-up needed
9	4/3/2013	neighborhood associations thinking they have too much power
10	3/26/2013	Renters with too many big dogs
11	3/24/2013	Sidewalks are a mess
12	3/23/2013	unpainted houses
13	3/22/2013	streets are too wide, need shade
14	3/22/2013	gazebos and wood frame decorative structures put in without permits
15	3/21/2013	lack of street trees
16	3/21/2013	Cycling safety
17	3/20/2013	Foreclosed homes in disrepair.
18	3/19/2013	Home burglaries
19	3/19/2013	every now and then renters can be a problem
20	3/19/2013	See comments
21	3/18/2013	Solicitors
22	3/18/2013	streetlights too far apart on residential streets - yellow light bulbs on Federal do not light up street very well.
23	3/17/2013	People having and lighting fireworks in the neighborhood
24	3/17/2013	Dealing with City Staff
25	3/16/2013	Area Dixie to Federal has more appearance problems
26	3/16/2013	Too many drunks, drugies & prostitutes walking the streets. Also, people not cleaning up after their pets is out of control.
27	3/16/2013	the curbs in the neighborhood need attention. the cheap street resurfacing is wearing off and looking worse than before they did it!
28	3/16/2013	limit the number of garage sale someone can have in a year
29	3/16/2013	as i said before, i am unacquainted with negatives and hope never to meet them!
30	3/15/2013	I slipped and fell on a slippery moldy sidewalk from unkept neighbor's property, we have cracked sidewalks, curb needs replaced, street was to have been repaved two years ago,
31	3/15/2013	report crime, vandalism more frequently to be more watchful as we get complacent if not aware; unoccupied yards are looking more kept up than previously; old curbs need patching
32	3/15/2013	1. Why is there an inoperable trailer, with damage obviously facing the street on the south side of Bryn Mawr Drive STILL THERE... after almost 1 1/2 YEARS!!!
33	3/15/2013	Property values
		Too many ferrel cats.

34	3/14/2013	Local officials seem interested in the neighborhood only during election season, then disappear.
35	3/14/2013	I had a very bad fall on a public sidewalk on Dartmouth. Bruised face, and broken eyeglasses.
36	3/14/2013	sprinklers seem to run daily in Spillway Park. I would think once or twice a week would be enough.
37	3/14/2013	Roadway pavement is terrible and speeding still takes place down my street. Too code violations - yard, building, What ever happened to our historic street signs for the historic district that was promised 10 yrs. ago, Welsley has them and they don't have one historic house on their street?
38	3/14/2013	Not properly disposing of garbage.
39	2/27/2013	Better sense of community. The neighborhood association is great but I bet 60% or more residences don't even know it exists
40	2/25/2013	Alleyways and transient people walking through...especially being closer to Dixie Hwy

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

A service College Park needs that is not being provided is...

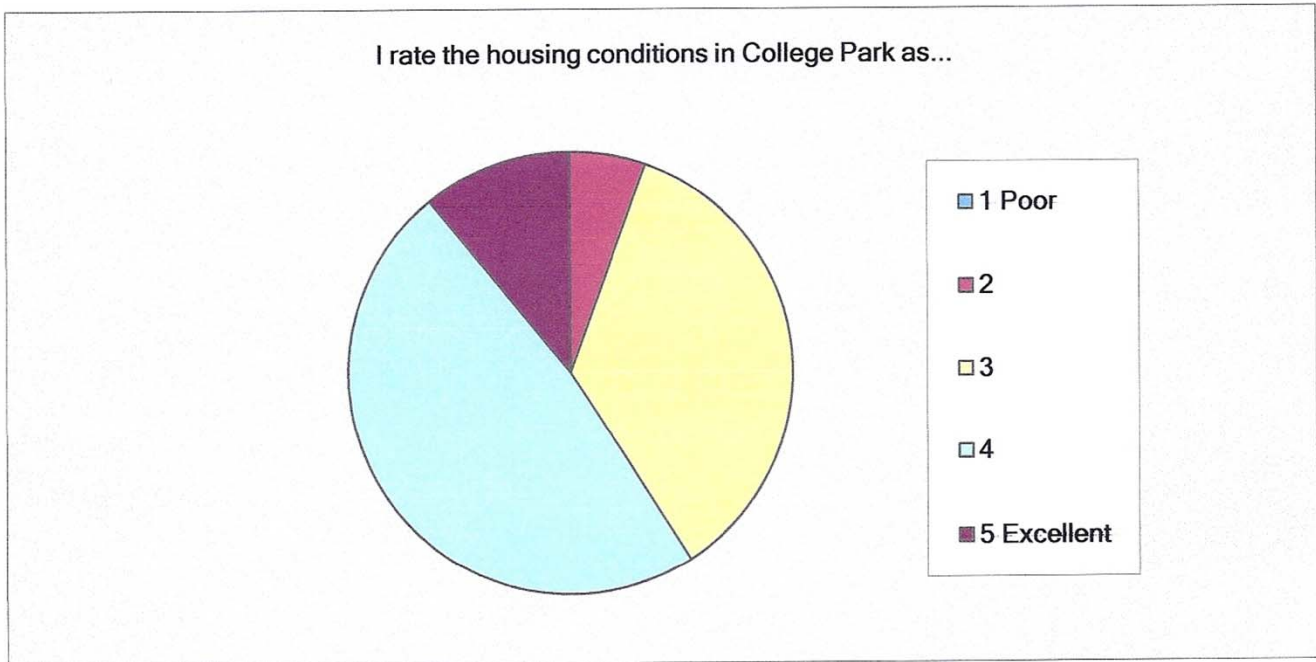
Answer Options		Response Count
		61
<i>answered question</i>		61
<i>skipped question</i>		88
Number	Response Date	Response Text
1	4/28/2013	There should be parking stickers on cars and there should be a community landscaping program.
2	4/28/2013	Resurface of roads
3	4/28/2013	dog park
4	4/27/2013	??
5	4/26/2013	Noted earlier: better public access to Intracoastal Lagoon
6	4/20/2013	Traffic calmer devices for Wellesley Drive west...
7	4/19/2013	Communications from city
8	4/18/2013	Block party or another means to meet neighbors who don't come to association meetings
9	4/18/2013	Fixing sidewalks
10	4/18/2013	at least one annual festival for residents
11	4/18/2013	self pride in home and appearance
12	4/15/2013	RACCOON TRAPPER
13	4/13/2013	Enforcement of noise violations, speeding, red light infractions and upgrade fire potation.
14	4/8/2013	protection from door to door salesman or unwanted prayer people
15	4/4/2013	NA
16	4/3/2013	tree planting
17	4/3/2013	Can't think of any.
18	4/2/2013	assistance for elderly or disabled owners/tenents to maintain exterior/landscaping (like a habitat for humanity type volunteer group)
19	3/29/2013	opportunities to meet neighbors
20	3/26/2013	None come to mind
21	3/24/2013	boat ramp
22	3/24/2013	dog care
23	3/23/2013	Speed bumps, bump outs, signs to prevent speeding on our neighborhood streets.
24	3/23/2013	Neighborhood involvement in bad homes and curb appeal
25	3/23/2013	dog walkers
26	3/22/2013	code enforcement presence; pedestrian crosswalk with light on Federal
27	3/22/2013	Trees planted in the swales
28	3/22/2013	more PBSO visibility
29	3/21/2013	Fixing Dixie Highway blight
30	3/21/2013	walls around the neighborhood and gates added for security.
31	3/21/2013	Street repair, police, code enforcement.
32	3/20/2013	Sidewalk repair.
33	3/20/2013	None
34	3/19/2013	trolley service to downtown.
35	3/19/2013	These homes are a large part of the tax base but there is NO road maintenance.
36	3/18/2013	neighbourhood watch (not aware of one)
37	3/17/2013	Better fishing areas
38	3/17/2013	home tour, more solicitation of neighbors to join the neighborhood association, better collection of annual dues (we haven't paid since our first year, not because we don't want to, we just forget).
39	3/17/2013	Monitor yard upkeep and report to code enforcement since city require a name to report most people will not report in fear. HOA could in their name and would not create fiction between neighbors

40	3/16/2013	Code enforcement
41	3/16/2013	Law enforcement staying on top of the vagrants, drunks, drugies & prostitutes wandering the streets as opportunists.
42	3/16/2013	A service to get rid of things you can't put in bulk pickup.
43	3/16/2013	Neighbor beautification committee that could help poor or/and old people to keep up their yard on a voluntary basis
44	3/16/2013	i'm disappointed that there will be no yard waste amnesty this June
45	3/15/2013	community landscape improvements to yards on federal hwy. this is main corridor of neighborhood. dead ficus trees make the area look run down. should use association moneys to improve fed hwy landscaping to improve look of whole neighborhood. replace dead ficus trees in people's yards and put up new hedges where needed. get neighborhood businesses to contribute such as Smarty Plants for special rates and others for donations.
46	3/15/2013	Street maintenance. Our street is in deplorable condition and has been since I moved on to this street 15 years ago.
47	3/15/2013	?
48	3/15/2013	conformity in the neighborhood re: boats in front yards, and the inoperable trailer mentioned before on Bryn Mawr - middle of the block -- south side of the street STILL THERE??? It would seem that code enforcement should have about 20 tix on there by now!
49	3/15/2013	Community events
50	3/14/2013	Is there a community patrol? I have never seen a sheriff car on my street, day or night.
51	3/14/2013	Access park to Intercoastal
52	3/14/2013	Traffic mitigation and street upgrades.
53	3/14/2013	dog friendly park. the spillway is pretty good area to walk dogs though.
54	3/14/2013	none
55	3/14/2013	Road maintenance
56	3/14/2013	CRIME PREVENTION
57	3/14/2013	We need our polling place moved back to the church on K Street, Blue historic street signs for neighborhood, sidewalks, better streets, power lines need to be upgraded. After hurricanes in 2004, Alabama men came to help us and they laughed at how poorly maintained our power lines and poles are.
58	3/14/2013	Not a service, just an observation that the Olive Avenue bridge gateway landscaping looks like shit. How about the same attention the median at 18th Ave receives?
59	3/14/2013	More police patrolling the area
60	3/1/2013	Quality control
61	2/25/2013	Florida Power and Light

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

I rate the housing conditions in College Park as...

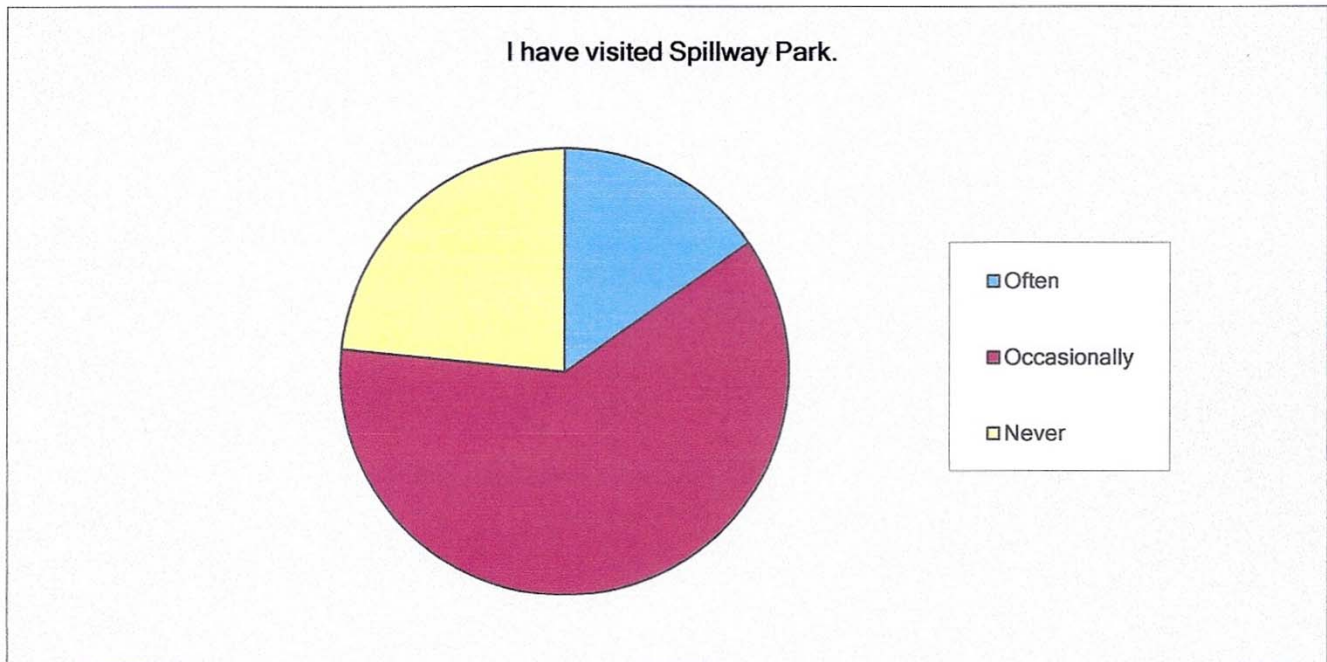
Answer Options	Response Percent	Response Count
1 Poor	0.0%	0
2	5.5%	6
3	35.5%	39
4	48.2%	53
5 Excellent	10.9%	12
<i>answered question</i>		110
<i>skipped question</i>		39



College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

I have visited Spillway Park.

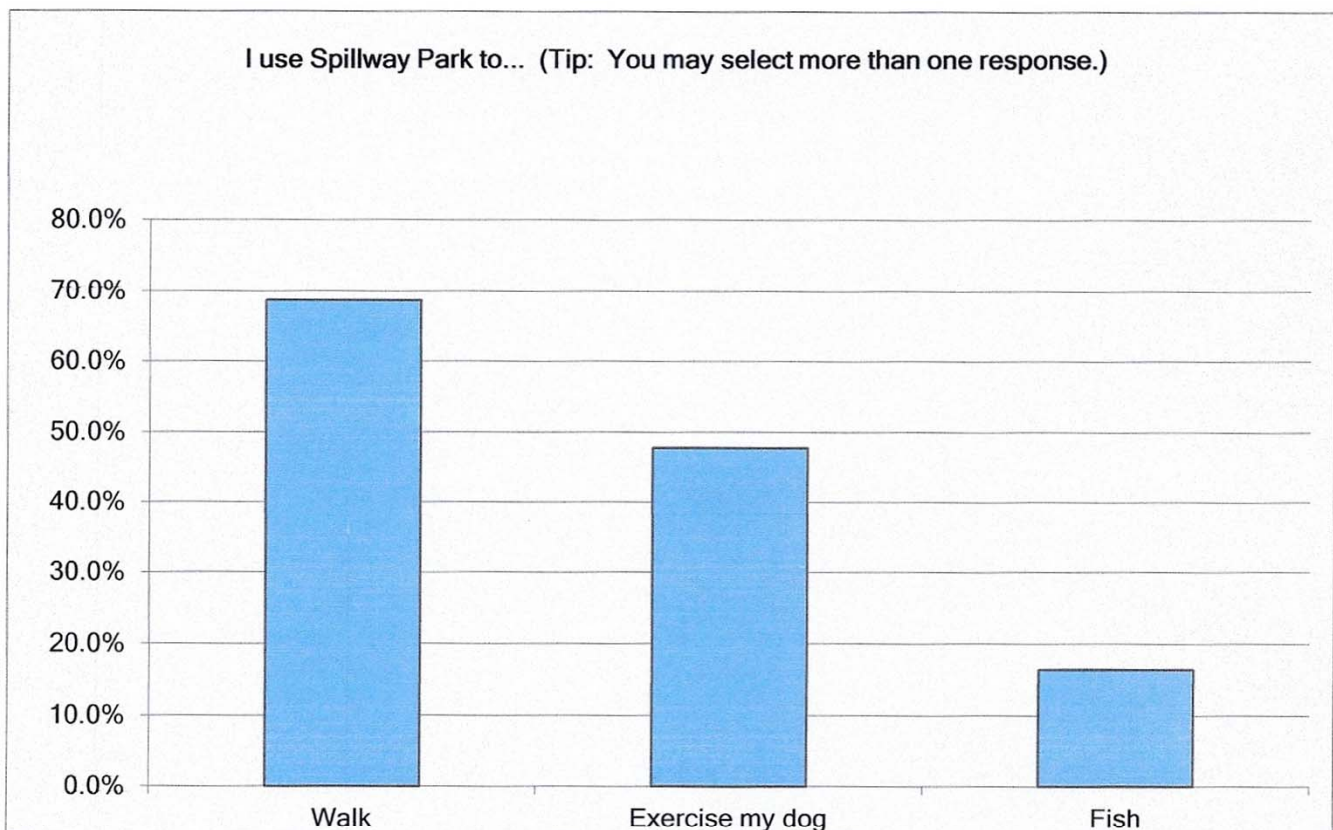
Answer Options	Response Percent	Response Count
Often	15.3%	17
Occasionally	61.3%	68
Never	23.4%	26
<i>answered question</i>		111
<i>skipped question</i>		38



College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

I use Spillway Park to... (Tip: You may select more than one response.)

Answer Options	Response Percent	Response Count
Walk	68.7%	46
Exercise my dog	47.8%	32
Fish	16.4%	11
Other (please specify)		22
<i>answered question</i>		67
<i>skipped question</i>		82



College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

I use Spillway Park to... (Tip: You may select more than one response.)

Answer Options	Response Percent	Response Count
Walk	68.7%	46
Exercise my dog	47.8%	32
Fish	16.4%	11
Other (please specify)		22
		<i>answered question</i> 67
		<i>skipped question</i> 82

Number	Response Date	Other (please specify)
1	4/28/2013	Meet people that want to adopt my foster dogs
2	4/26/2013	Lot's of loitering near Fishing pier. Several guest said they felt uncomfortable and would not go to the pier.
3	4/13/2013	bike
4	4/12/2013	Visit parents
5	4/8/2013	my sons bike was stolen while he fished, This was years ago, I never went back.
6	3/29/2013	a bike ride destination/stop
7	3/28/2013	Seldom
8	3/27/2013	Exercise
9	3/23/2013	Walk my dog on a leash
10	3/22/2013	just sit, nothing to do there; could use a community garden
11	3/22/2013	accompany my friend when she walks her dog
12	3/22/2013	meditate
13	3/22/2013	don't use
14	3/21/2013	I don't like going there much anymore because of confrontations with the drug growing homeless living in the trees on the canal bank
15	3/21/2013	Enjoy nature.
16	3/19/2013	exercise me.
17	3/17/2013	Meet people that want to adopt a dog
18	3/17/2013	de stress, read
19	3/14/2013	never-too many homeless/undersirables there to feel safe
20	3/14/2013	view the wildlife on and in the C-51 canal.Beautiful!
21	3/14/2013	Bike
22	2/25/2013	We used to go more...but it got scary...so haven't been back in awhile

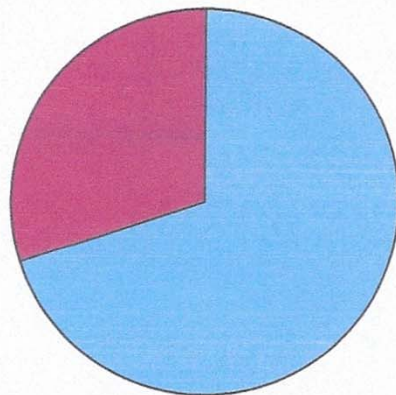
Responses Number 2, 5, 14, 19 and 22 are of particular concern.

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

I am aware I may report suspicious activity anonymously to the Palm Beach County Sheriff's Office non-emergency telephone number, (561) 586-1611. (Tip: Residents are highly encouraged to report suspicious activity at any time to PBSO.)

Answer Options	Response Percent	Response Count
I am aware I may report suspicious activity by calling PBSO's non-emergency number	70.0%	77
I was not aware, thanks for the telephone number	30.0%	33
	<i>answered question</i>	110
	<i>skipped question</i>	39

I am aware I may report suspicious activity anonymously to the Palm Beach County Sheriff's Office non-emergency telephone number, (561) 586-1611. (Tip: Residents are highly encouraged to report suspicious activity at any time to PBSO.)

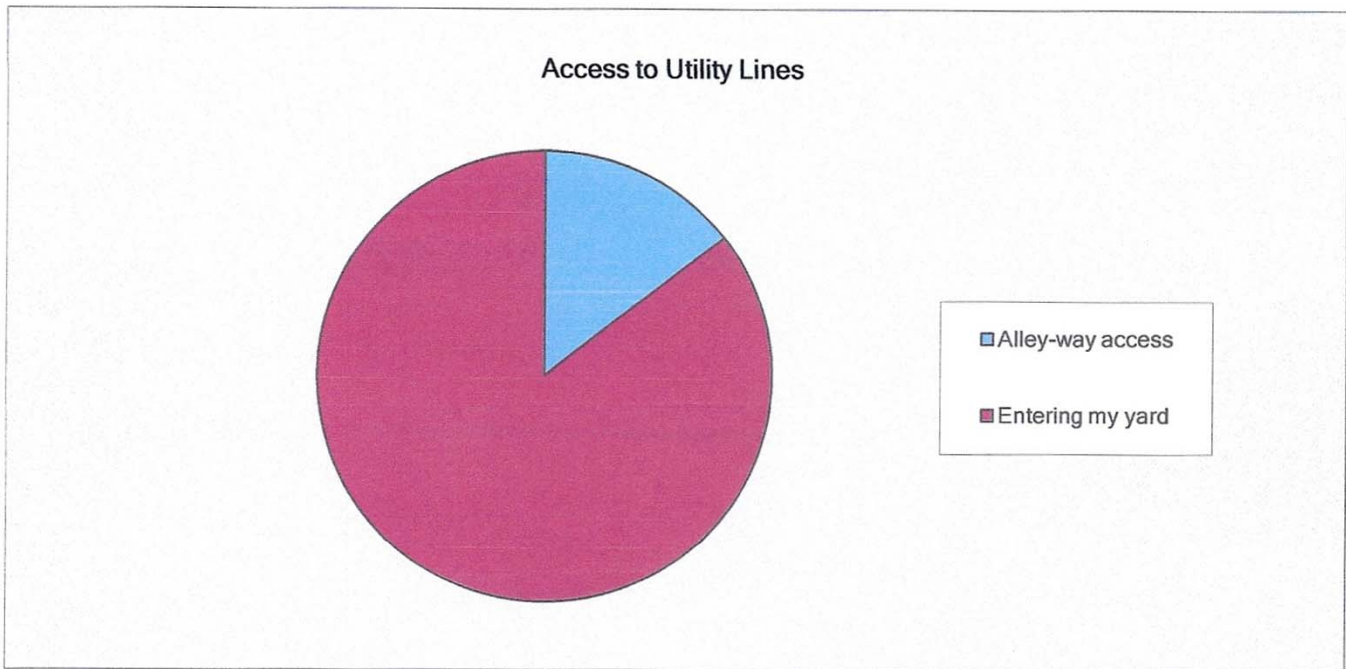


- I am aware I may report suspicious activity by calling PBSO's non-emergency number
- I was not aware, thanks for the telephone number

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

The College Park Neighborhood Association has a partnership with the City of Lake Worth Utilities Department. You may call (561) 586-1695 to schedule an appointment to have the the vegetation trimmed away from the electric lines. On my property, the City of Lake Worth has access to the electric lines by...

Answer Options	Response Percent	Response Count
Alley-way access	14.4%	15
Entering my yard	85.6%	89
<i>answered question</i>		104
<i>skipped question</i>		45



Section Three ~ Analysis

Questions 8 through 16

The poor condition of many streets and broken or missing sidewalks in College Park is a major concern not easily addressed. Relaying information about what plan and the timing for implementing that plan to address these concerns is paramount. Although the overall appearance of College Park is very attractive, Neighbors are correct in expressing concern about the rising number of abandoned and poorly maintained properties. One broken window quickly leads to one broken neighborhood. Addressing these conditions now is critical.

While feelings of personal and property safety are rated highly in College Park by those responding to the survey, issues regarding speeding, vandalism and the potential for blighted and abandoned properties to become criminal incubators are also rated as highly concerning. The 101 comments attached to Questions 10 and 11 provide a clear outline for improvements that are greatly desired in these services.

We are fortunate in College Park to have Spillway Park within our boundaries. However much has been accomplished in park improvements and security, much remains to be accomplished to make this a well-used family friendly environment.

Five of the twenty-two comments (23%) attached to this question indicate fear and reluctance to visit the Park. This is an entirely unacceptable condition that demands immediate and sustained attention.

Electric utility issues are raised throughout the survey. In this section, the issue of access to utility poles for repair and maintenance is brought into sharp relief. Regular trimming of vegetation around utility poles is vital to uninterrupted electric service for our Neighbors.

The pilot program initiated by the Neighborhood Association in collaboration with Lake Worth Utilities to inform Neighbors when the trimming is scheduled for our area and allowing Neighbors to call and schedule a time when access can be provided needs to be more aggressively promoted by the Association and the City.

Section Three analysis continues on the next page.

Section Three ~ Analysis

Continued

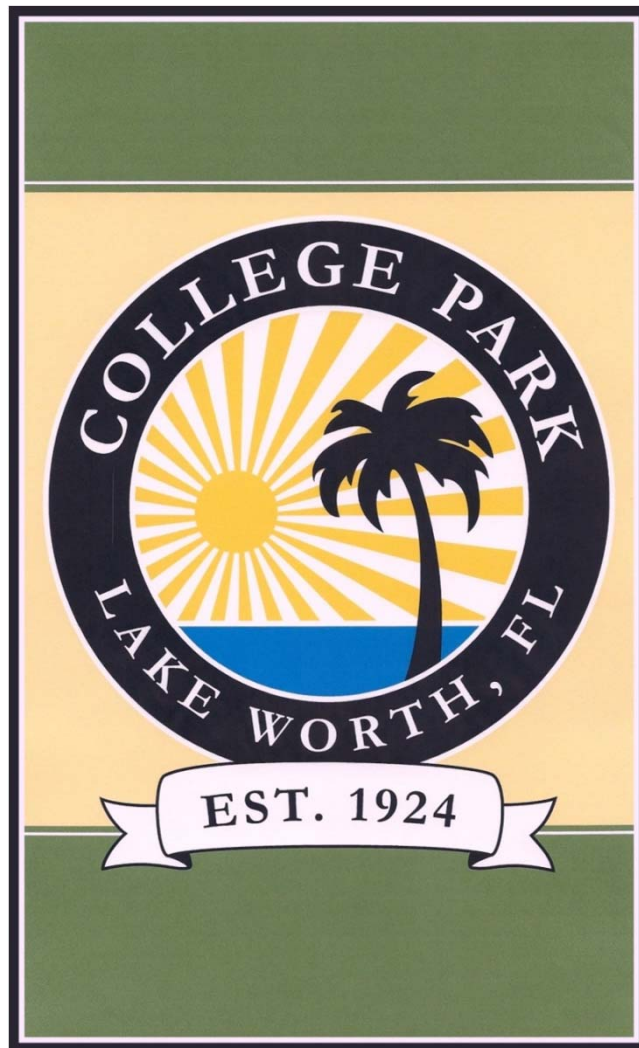
College Park is unique among neighborhoods in Lake Worth in that the vast majority of our lots are large and heavily landscaped. This neighborhood adds considerably to the overall tree canopy of the City and therefore, current restrictions to the amount of vegetation that can be put out normally and especially during amnesty periods, must be altered to accommodate our unique needs. One well kept property in College Park with a fifty foot lot line easily generates as much vegetation waste as two twenty-five feet lots anywhere else in the City and College Park has many properties that sit on 75 and 100 foot lots. A neighborhood with well maintained and shade providing landscaping is an asset not only to the Neighbors who live here, but to the entire City.

College Park Neighbors are grateful to PBSO for their commitment and attention to our security and their efforts to keep the Neighbors of College Park well-informed. Regular updates at our Neighborhood Association meetings as well as frequent email updates, alerts and information are important and appreciated. As a Neighborhood, our challenge is to encourage all our Residents to keep PBSO informed as well, with calls reporting any type of suspicious activity to the non emergency hot line, **688-3000**.

It's been a long time in the planning and executing, but College Park is just about prepared to roll out our neighborhood-wide Neighborhood Watch program. We expect the signs to be delivered and installed in the next few weeks and we Thank the PBSO and the City of Lake Worth for their generous help in making this happen. The Association also wishes to thank our Neighbors for their patience as the Association works through the many details with State agencies, and we all look forward to very active participation by all our Neighbors in this effort to watch out for one another.

Section Four
The College Park Neighborhood Association

Questions 17 through 25



www.CollegeParkLakeWorth.com

Section Four ~ Summary

Questions 17 through 25

These questions were designed to determine how best the College Park Neighborhood Association can communicate with and better serve College Park Neighbors.

Question 17 - Of the 108 respondents, 87% wish to receive communication from the Association on matters related to the neighborhood and the City of Lake Worth.

Question 18 - Of the 96 respondents to this question, 73% prefer email, 18% prefer to visit the College Park website, 5% rely on signs posted throughout the neighborhood informing them of upcoming meetings. 4% of the respondents were familiar with the new Facebook page and prefer to get their news that way. No one expressed any interest in Twitter.

Questions 19, 20 and 21 - Provided opportunity for respondents to include their email addresses, Facebook contact information or Twitter handles. In all, 61 respondents provided their email addresses and asked to be included on our email distribution list.

Question 22 - Of the 110 respondents to this question, 37 people (34%) were current members of the College Park Neighborhood Association

Question 23 - Of the 68 respondents to this question, 22 people (32%) expressed a desire to become members of the Association.

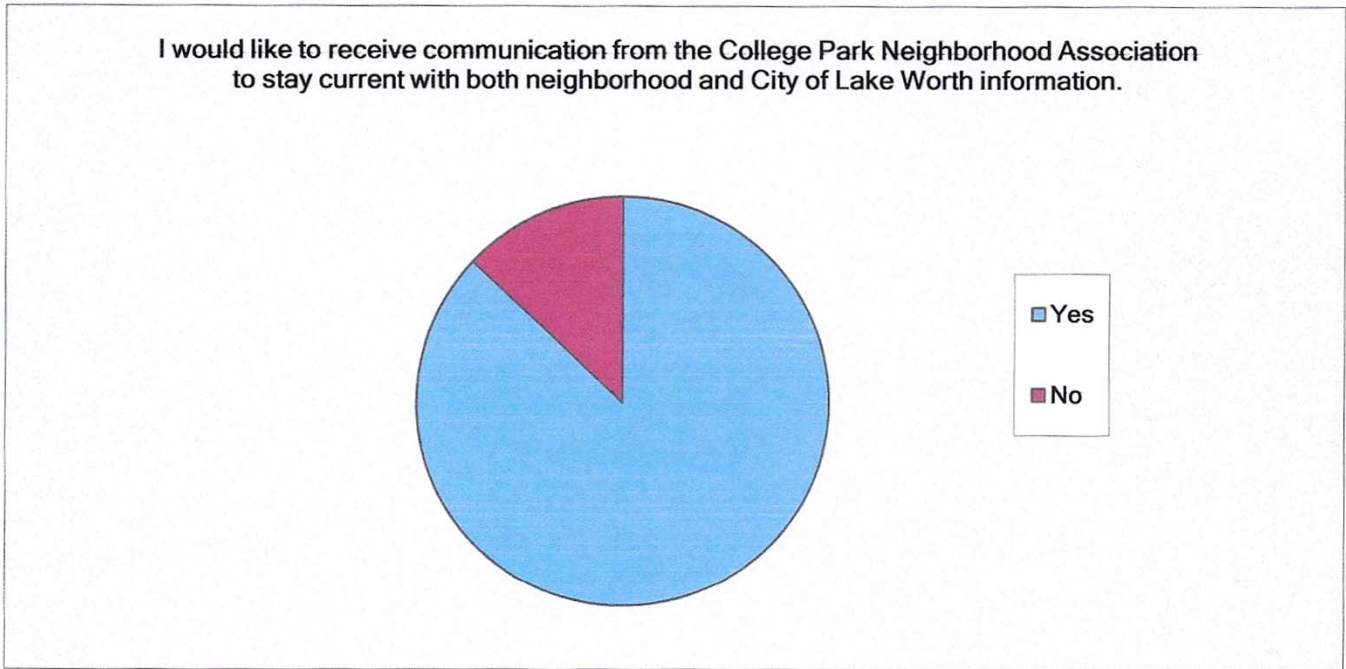
Question 24 - Twenty respondents provided their name, address and phone number to be contacted about membership. All personal information is withheld in this report

Question 25 - Of the 109 respondents to this question, 47% have never attended one of the annual College Park Candidate forums held prior to our Lake Worth elections. 34% rated the value of these forums at the highest valuable end of the spectrum (4-5) and 12% of the respondents rated the forums at the lowest end of the spectrum, (1-2)

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

I would like to receive communication from the College Park Neighborhood Association to stay current with both neighborhood and City of Lake Worth information.

Answer Options	Response Percent	Response Count
Yes	87.0%	94
No	13.0%	14
<i>answered question</i>		108
<i>skipped question</i>		41

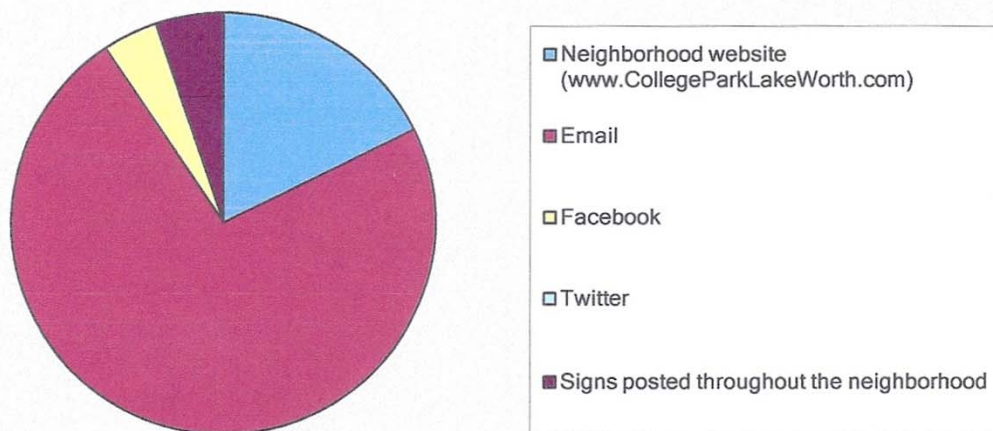


College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

My # 1 preference to receive communication from the College Park Neighborhood Association is by...

Answer Options	Response Percent	Response Count
Neighborhood website (www.CollegeParkLakeWorth.com)	17.7%	17
Email	72.9%	70
Facebook	4.2%	4
Twitter	0.0%	0
Signs posted throughout the neighborhood	5.2%	5
<i>answered question</i>		96
<i>skipped question</i>		53

My # 1 preference to receive communication from the College Park Neighborhood Association is by...



College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

Please type your email address below to receive emails from the College Park Neighborhood Association.
Note: The email list is for the distribution of neighborhood and City information only. We will not sell or rent any email addresses to outside vendors or organizations, and we will not send any advertisements or junk mail.

Answer Options	Response Count
	58
<i>answered question</i>	58
<i>skipped question</i>	91

To protect the privacy of our Neighbors, email addresses from respondents have been withheld in this report.

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

Please type your email address below associated with your Facebook account. Note: The email list is for the distribution of neighborhood and City information only. We will not sell or rent any email addresses to outside vendors or organizations, and we will not send any advertisements or junk mail.

Answer Options	Response Count
	3
<i>answered question</i>	3
<i>skipped question</i>	146

To protect the privacy of our Neighbors, email addresses from respondents have been withheld in this report.

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

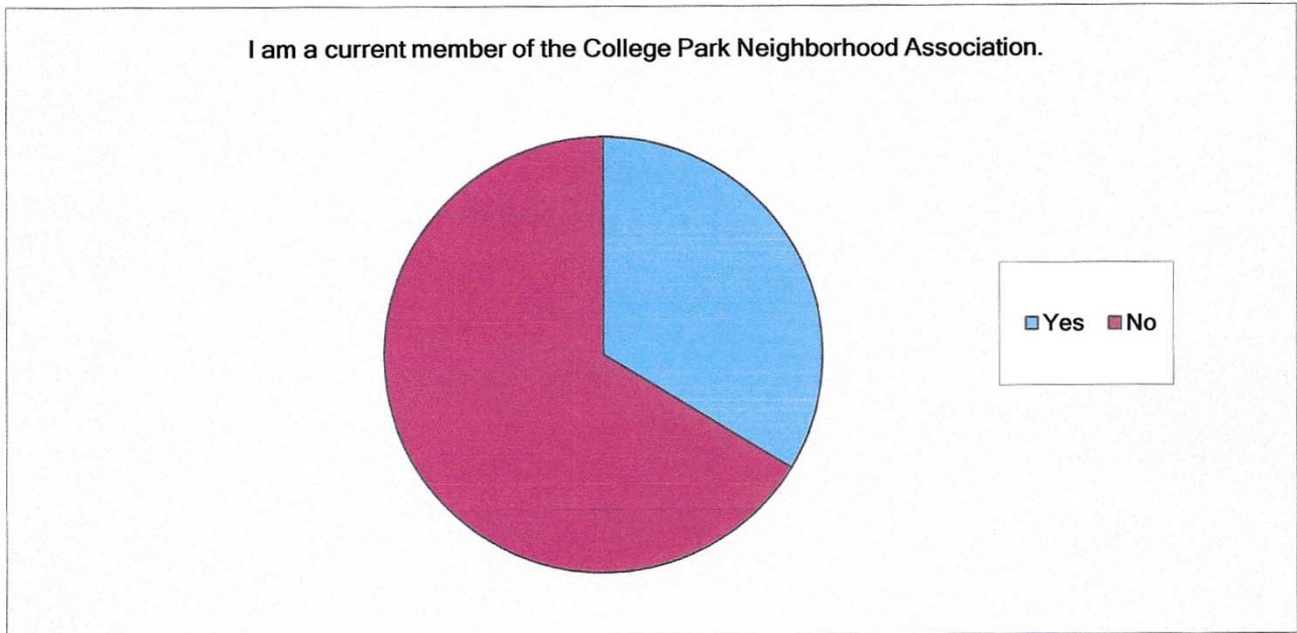
Please type your Twitter handle below associated with your Twitter account. Note: Collecting your Twitter handle is for the distribution of neighborhood and City information only. We will not sell or rent any information to outside vendors or organizations, and we will not send any advertisements or junk mail.

Answer Options	Response Count
	0
<i>answered question</i>	0
<i>skipped question</i>	149

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

I am a current member of the College Park Neighborhood Association.

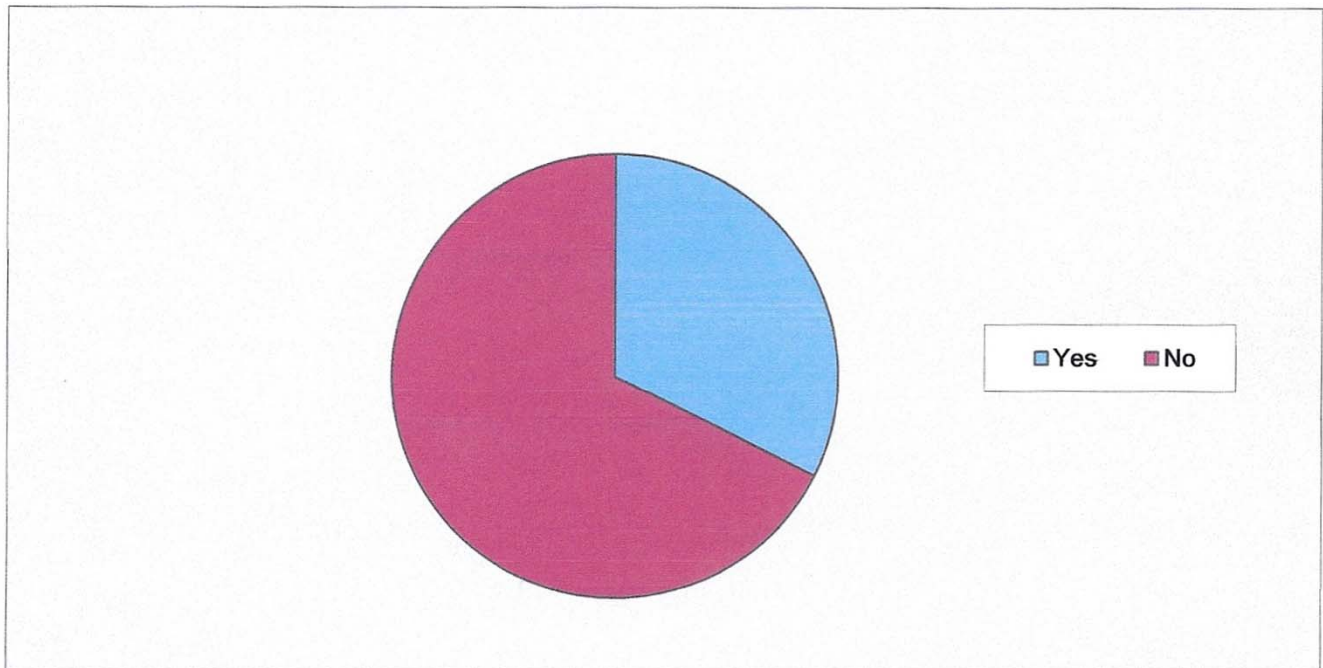
Answer Options	Response Percent	Response Count
Yes	33.6%	37
No	66.4%	73
<i>answered question</i>		110
<i>skipped question</i>		39



College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

The College Park Neighborhood Association has been able to do the following with the support of our neighbors: * Speak at City Commission Meetings on behalf of the neighborhood * Renovate Spillway Park * Install neighborhood watch signs throughout the neighborhood (coming soon) Remember, College Park is your neighborhood and your voice is important to us. I would like the College Park Neighborhood Association to contact me about an annual voluntary membership of either \$25 per individual or \$50 per household.

Answer Options	Response Percent	Response Count
Yes	32.4%	22
No	67.6%	46
<i>answered question</i>		68
<i>skipped question</i>		81



College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

Please give us your information to be contacted about membership. Note: Your contact information will only be used to contact you. We will not sell or rent any of your information to outside vendors or organizations, and we will not send any advertisements or junk mail.

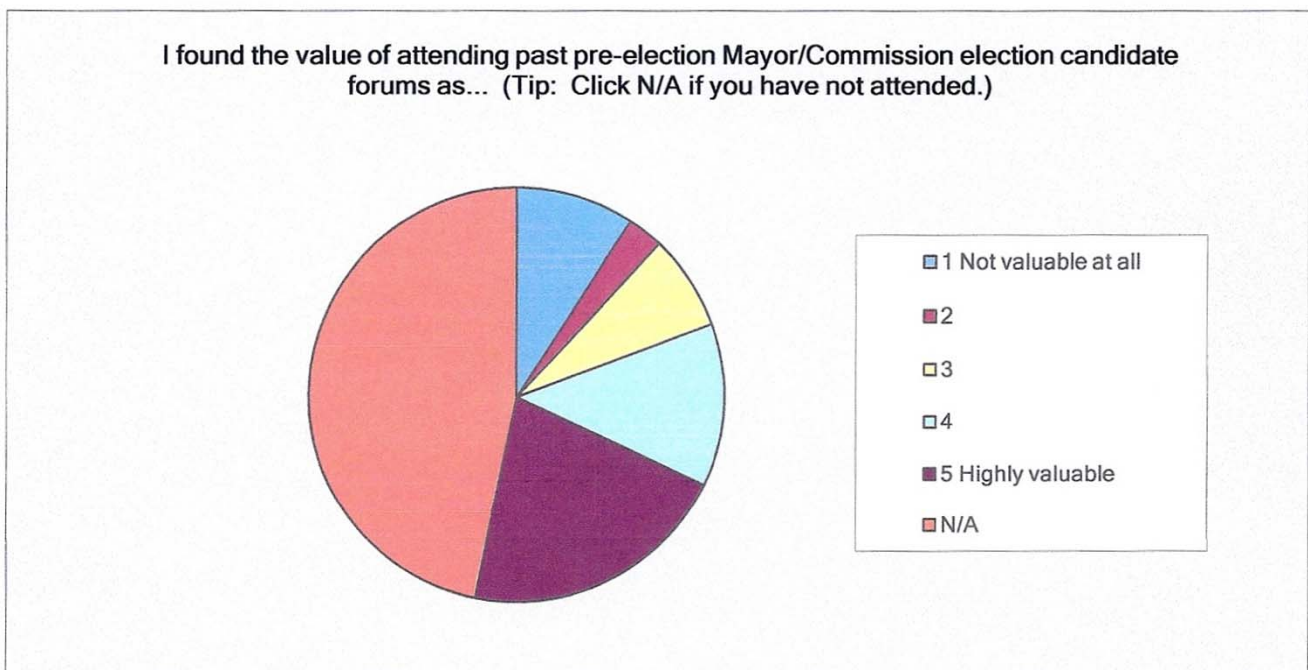
Answer Options	Response Percent	Response Count
First and Last Name	100.0%	20
Address:	100.0%	20
Phone Number:	90.0%	18
	<i>answered question</i>	20
	<i>skipped question</i>	129

To protect the privacy of our Neighbors,
addresses and phone numbers have been withheld from this report.

College Park Neighborhood Association Survey -Your Neighborhood, Your Voice

I found the value of attending past pre-election Mayor/Commission election candidate forums as... (Tip: Click N/A if you have not attended.)

Answer Options	Response Percent	Response Count
1 Not valuable at all	9.2%	10
2	2.8%	3
3	7.3%	8
4	12.8%	14
5 Highly valuable	21.1%	23
N/A	46.8%	51
<i>answered question</i>		109
<i>skipped question</i>		40



Section Four ~ Analysis

Questions 17 through 25

Recognizing that our Neighborhood Association can only be as effective as the communication we facilitate among our Neighbors and with the City, this section of the survey sought to determine how effective we are and how we can improve. It's clear we need to do a better job promoting the Association and encouraging more active participation.

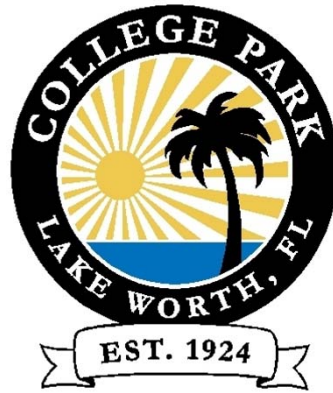
Email is by far the preferred method (73%) by which respondents to this section want to be kept informed. Our challenge is to make it well known throughout the neighborhood that our Association email distribution list is open to everyone, whether they are dues paying members of the Association or not.

We are happy for the opportunity to add so many more neighbors to our email distribution list as a result of this survey. Those email addresses along with names, home addresses and phone numbers are withheld in this public report to protect the privacy of our Neighbors. Our email distribution list is held in the strictest confidence and is never rented, sold or conveyed to anyone for any purpose.

We especially welcome the new members who have joined the Association as a result of this survey. The College Park Neighborhood Association, since its inception in 1996, has always held to our mission of serving the Neighbors of College Park, not just the members of the College Park Neighborhood Association. However, it is those dues paying members who provide the means by which we serve. Thank You.

The final question asked by this survey relates to the Candidate Forums sponsored by College Park, sometimes in conjunction with one or more other Neighborhood Associations. These forums occur every year prior to our annual elections and all qualifying candidates are invited to participate. Questions for the candidates are generally drawn from the membership and are chosen by a panel of Association Directors, selected by the Board for that purpose.

The College Park Neighborhood Association maintains a strict policy in accordance with our bylaws to neither support nor oppose any candidate or question that appears on a ballot.



In Conclusion . . .

This concludes our survey and our report. The accuracy of this survey may be calculated with a +/- 10% variation based on the number of households in College Park and the exceptional response rate. Thank you to everyone who took the time to complete the survey and especially for every single comment that was offered. This conclusion to our survey and our report marks the moment we begin anew to work together as a Neighborhood with our partners at the City and PBSO to ensure that what is wonderful about College Park remains so and what needs to be improved gets our full attention.

This report, in its entirety, will be available on the College Park website at www.collegeparklakeworth.com along with a convenient link to respond with comments on this survey and suggestions for future surveys.

Submitted June 24, 2013

The 2013 College Park Neighborhood Association Board of Directors

Mary Lindsey, President

John Pickett, Vice President

Russell Yorston, Treasurer

Kim McEvers, Secretary

Wes Blackman, Director

Kristine Olson, Director

Mike Russell, Director